



CITY OF WINDCREST, TEXAS

REGULAR CITY COUNCIL MEETING

October 15, 2018

**Department Head Reports
5:00 P.M.**

**Regular City Council Meeting
6:00 P.M.**

NOTICE IS HEREBY GIVEN THAT A REGULAR WINDCREST CITY COUNCIL MEETING WILL BE HELD AT WINDCREST CITY HALL, 8601 MIDCROWN, WINDCREST, TEXAS ON THE 15th DAY OF OCTOBER 2018 STARTING AT 5:00 P.M. DURING THE MEETING THE FOLLOWING SUBJECTS WILL BE CONSIDERED AND THE COUNCIL MAY TAKE ACTION ON ANY OF THE LISTED SUBJECTS.

THE CITY COUNCIL RESERVES THE OPTION TO RECESS THE MEETING DURING THE EVENING OF OCTOBER 15, 2018 AND TO RECONVENE THE MEETING ON THE FOLLOWING DAY, OCTOBER 16, 2018 AT 9:00 A.M. AT THE WINDCREST CITY HALL, 8601 MIDCROWN, WINDCREST, TEXAS.

IT IS ANTICIPATED THAT MEMBERS OF OTHER CITY BOARDS, COMMISSIONS AND COMMITTEES MAY ATTEND THE MEETING IN NUMBERS THAT MAY CONSTITUTE A QUORUM OF SUCH OTHER CITY BOARDS, COMMISSIONS AND COMMITTEES, SO THAT NOTICE IS HEREBY GIVEN THAT THE MEETING IS ALSO A MEETING OF THE OTHER CITY BOARDS, COMMISSIONS AND COMMITTEES WHOSE MEMBERS ARE IN ATTENDANCE. THE MEMBERS OF THE OTHER CITY BOARDS, COMMISSIONS AND COMMITTEES MAY PARTICIPATE IN DISCUSSIONS WHICH OCCUR AT THE MEETING, BUT NO ACTION WILL BE TAKEN BY THE OTHER BOARDS, COMMISSIONS AND COMMITTEES WHOSE MEMBERS ARE IN ATTENDANCE.

REQUEST ALL PAGERS AND CELL PHONES BE TURNED OFF, EXCEPT EMERGENCY ON-CALL PERSONNEL. CITIZENS ARE ASKED TO REFRAIN FROM TALKING DURING COUNCIL PROCEEDINGS.

Ordinance No. 2016-618B(O) establishes certain protocols for City Council meetings.

At all City Council, City Commission or City Board meetings, the agenda shall include a "citizens to be heard" item. It is suggested that Citizens wishing to speak during this item sign in on the sign up roster prior to the meeting. During "Citizens to be Heard", citizens may address the City Council on topics not on the agenda for no more than three (3) minutes. In addition to the foregoing, citizens shall also have the opportunity to address the City Council during consideration of posted agenda items for no more than six (6) minutes. Each citizen shall therefore have the opportunity to address the City Council for a total of nine (9) minutes. This does not include any responses from the body. The six (6) minutes time limit authorized herein may not be transferred to another speaker in whole or in part. The presiding Officer or his/her designee will assign a Time Keeper to each meeting. The Time Keeper will maintain strict compliance of the six (6) minute rule, stopping speakers who exceed the allotted time. As authorized by Section 551.042 of the Texas Government Code, a city official may make a statement of specific factual information in response to an inquiry made by a member of the public or a recitation of existing city policy. Any deliberation or decision about the subject of the inquiry shall be limited to a proposal to place the subject on the agenda for a subsequent meeting. Any question posed by a Citizen, Council Member, Board Member or Commission Member for which an answer is not available at a meeting shall be answered by a member of the staff or Presiding Officer at the next regular meeting of the Body, if an answer is reasonably available and prudent. If the information is sensitive, staff will seek advice from the City Attorney.

Meeting Chair: please remind each participant in your meeting that they must speak into a microphone; the recording is the Official Minutes of your meeting and all who speak must be recorded. All guest speakers and citizens to be heard must speak from podium. Please interrupt speakers during meeting if you recognize that they are not speaking into microphone and have them do so.

I. Call to Order, Pledge of Allegiance, Invocation and Announcement

II. Monthly Department Reports Month Ending September 2018 For FY 2017 / 2018 (5:00 P.M.)

1. Fire Department – Tim Zelenak, Interim Fire Chief will present the monthly Fire Department report for the month of September. The discussion will include Summary of Calls for the Month of September 2018 (FY 2017 / 2018) including the response times for the City, County and Annexed area. (Att. 1)
2. Police Department – Police Chief Al Ballew, will present the monthly Police Department including Code Enforcement and Animal Control reports for the month of September 2018. (FY 2017 / 2018). (Att. 2)
3. Public Works/Landscaping – Tom Garcia, Director of Public Works will present the monthly Public Works and Landscaping reports for the month of August 2018. (FY 2017 / 2018). (Att. 3)
4. City Secretary / Civic Center – Kelly Rodriguez, City Secretary / Asst. Court Administrator, will present the City Secretary and Civic Center report for the month of September 2018. (FY 2017 / 2018). (Att. 4)
5. Court – Rafael Castillo, Jr., City Manager / Court Administrator and Kelly Rodriguez, City Secretary / Asst. Court Administrator, will present the Municipal Court report for the month of September 2018 (FY 2017/2018). (Att. 5)

6. Building Service/Health – Rafael Castillo, Jr., City Manager and Kelly Rodriguez, City Secretary will present the Building Services, Health report for the month of September 2018. (FY 2017 / 2018). (Att. 6)
7. Post Office – Rafael Castillo, Jr., City Manager / Kelly Rodriguez, City Secretary and David Rodulfo Jr., Records Clerk / Post Office Supervisor will present the Post Office report for the month of September 2018 (FY 2017/2018). (Att. 7)
8. WEDC – Mario Hernandez, WEDC Executive Director will update the City Council on WEDC projects. (Att. 8) Available at RCCM

III. Citizens to be Heard

1. Citizens may address the City Council on topics not on the agenda for no more than three (3) minutes.
2. In addition to the foregoing, citizens shall also have the opportunity to address the City Council during consideration of posted agenda items for no more than six (6) minutes.
3. A City Official may make a statement of specific factual information in response to an inquiry made by a member of the public, or a recitation of existing policy in response to an inquiry made by a member of the public.

IV. Proclamation

Mayor Dan Reese will present Judge Stephen F. Takas, Kelly Rodriguez, City Secretary / Asst. Court Administrator, Claudia Carrera, Court Clerk, CCI, Dusty Dehoyos, Deputy Clerk and Ninfa Guerra, Warrant Clerk the Mayor's Proclamation recognizing Municipal Court Week, for the week of November 5-9, 2018.

V. Executive Session

City Council will convene into a closed session to consult with its attorneys concerning pending litigation, specifically *Colunga v. Dan Reese and Joan Pedrotti*, No. 5:18-ev-681; and contemplated litigation and the legal issues associated with settlement agreements entered into by the City and WEDC within the past six years as authorized by Section 551.071 (1) (A) and (B) of the Texas Government Code. *Mayor Dan Reese requested.*

Upon returning to open session, the City Council make take action on any item discussed in executive session including issuing a public statement to address community concerns regarding WEDC and City settlements of prior lawsuits.

- VI. Ordinances** **"In conjunction with the first reading of an ordinance, a motion should be made to either "reject the proposed ordinance" or "to forward the proposed ordinance to a subsequent City Council meeting for final adoption at its second reading".**

None

VII. Resolutions

City Council will review, discuss and may take action on Resolution No. 2018-676(R) of the City of Windcrest approving the quote from Barcom to provide a new phone system to the City of Windcrest. *Rafael Castillo, Jr., City Manager requested (Att. 9)*

VIII. Discuss & Act

1. City Council will review, discuss and may take action to reverse previous council action taken at the 08.20.18 RCCM involving the removal of Allen Thompson, Veronica Dixon and James Martin from their respective board positions. *Mayor Dan Reese requested*
2. City Council will receive and discuss an update from the City Secretary regarding statuses of the positions and terms on various City boards and commissions. *Mayor Dan Reese, CCM Joan Pedrotti, City Manager Rafael Castillo, Jr. and City Secretary Kelly Rodriguez requested*
3. City Council will review, discuss and may take action on city information which is permitted to be provided to Citizens regarding the upcoming bond election flyer. Citizens should be advised the City council cannot take a position for or against a measure on a ballot, but may provide only factual information to the public. (Att. 10) *Mayor Dan Reese requested*
4. City Council will receive information, discuss and take possible action on a possible internal audit related to two account transfers to the WEDC in November of 2014 and September of 2012. *Mayor Dan Reese requested*

IX. General Announcements & Future Agenda Items Requested

Per Ordinance No. 618, repealing Ordinance No. 593; Section 9: Every agenda shall include an item entry granting a member the opportunity to propose an item for consideration of future agendas for Regular or Special Meetings. Any member may request the inclusion of such items at any meeting.

X. Adjournment

The City Council reserves the right to retire into executive session whenever it is considered necessary and legally justified under the Texas Government Code, Subchapter D, Sections 551.071 et. seq. including, but not limited to, consultation with attorney, real property, prospective gifts, personnel matters, exclusion of witness, security devices, and economic development matters.

I, the undersigned authority, do hereby certify that the above Notice of Meeting of the City Council of the City of Windcrest is a true and correct copy of said Notice and was posted on the bulletin board at City Hall of said City in a convenient place to the public and said Notice was posted more than seventy-two hours prior to the meeting on October 15, 2018.

By:  , City Secretary

In compliance with the Americans With Disabilities Act, the City of Windcrest Council Chambers are wheelchair accessible, and accessible parking spaces are available. The City of Windcrest will provide for reasonable accommodations for persons attending City Council meetings. To better serve you, requests should be received 48 hours prior to the meetings. Please contact Kelly Rodriguez, City Secretary, at 210-655-0022 ext. 2150 or Fax 210-655-8776.

I certify that the attached notice and agenda of items to be considered by the City Council was removed by me from the City Hall bulletin board on the ____ October, 2018.

_____ Title: _____

Windcrest Volunteer Fire Department



Monthly Report for October 2018

For the Month of September 2018 the Windcrest VFD answered 90 calls for Service, with an average response time of 05:07.

Call Breakdown:

Fire / Rescue / HAZMAT: 04

Alarms: 09

Medical: 59

MVC: 01

Assist / Good Intent: 06

Mutual Aid: 11

Out of Service: The Windcrest VFD has not been out of service since July 25.

Fire Marshal's Report

Fire Inspections: 01

Re-Inspections: 0

C of O Inspections: 02

Home Fire Inspections: 0

Plans Reviews: 09

System Inspections: 06

Complaints: 01

Fire Department Apparatus:

Brush-145: In Service

Engine-145: In Service (A/C not working)

Engine-145-B: In Service (A/C not working)

Rescue-145: In Service

Squad-145: In Service

Fire Department News:

October is Fire Prevention Month and the Fire Department will be teaching Fire Safety to the local schools and day care centers.

3 Members of the Windcrest VFD attended ALERRT Active Attack Integrated Response Course (AAIR). This course was a 2 day 16 hours of training.

The members of Windcrest VFD handed out over 150 plastic fire helmets and fire safety bags at National Night Out, this year Lt. Ayala set up a booth for face painting for the kids, it was so popular next year we are planning on have 2 people to do the face painting.

Windcrest Police Department Monthly Report

September 2018

**A. O. “Al” Ballew
Chief of Police**





CITY OF WINDCREST POLICE DEPARTMENT MONTHLY CRIME BLOTTER • SEPTEMBER 2018

The Windcrest Police Department Monthly Crime Blotter highlights UCR Violent and Property Crimes - such as Homicide, Sexual Assault, Assault, Robbery, Arson, Theft, Burglary, Burglary Vehicle and Theft-Vehicle. The Windcrest Police Department responds daily to other calls for service ranging from alarms to welfare checks. While it would be impractical to list every call for service, other types of incidents are listed such as vehicle accidents, suspicious persons and vehicles, disturbances, wanted persons, drug offenses and other arrests.



TOTAL CALLS	DATE	OFFENSE-INCIDENT	LOCATION
1	09/01/2018	WANTED PERSON	7200 BLK IH 35 NORTH
2	09/01/2018	DISTURBANCE	5200 BLK WALZEM RD
3	09/01/2018	DISTURBANCE	400 BLK FENWICK DR
4	09/01/2018	DRIVING WHILE INTOXICATED	INNOVATION WAY @ FANATICAL PLACE
5	09/01/2018	SUSPICIOUS PERSON	5900 BLK BROOK FALLS
6	09/01/2018	THEFT	5200 BLK WALZEM RD
7	09/02/2018	ACCIDENT-MINOR	600 BLK MOORSIDE DR
8	09/02/2018	DISTURBANCE	400 BLK FAIRCREST DR
9	09/03/2018	WANTED PERSON	5000 BLK RANDOLPH BLVD
10	09/03/2018	DISTURBANCE	400 BLK FENWICK DR
11	09/03/2018	DISTURBANCE	400 BLK CRESTWIND DR
12	09/03/2018	PUBLIC INTOXICATION	4900 BLK WALZEM RD
13	09/04/2018	ACCIDENT-MINOR	8600 BLK MIDCROWN DR
14	09/04/2018	WANTED PERSON	4900 BLK WALZEM RD
15	09/05/2018	DISTURBANCE	400 BLK FAIRCREST DR
16	09/06/2018	DISTURBANCE	8600 BLK MIDCROWN DR
17	09/06/2018	DISTURBANCE	5500 BLK WALZEM RD
18	09/06/2018	SUSPICIOUS VEHICLE	4900 BLK WINDSOR HILL
19	09/07/2018	WANTED PERSON	7100 BLK CAPRICORN WAY
20	09/07/2018	SUSPICIOUS PERSON	4800 BLK WALZEM RD
21	09/08/2018	DISTURBANCE	5900 BLK WALZEM RD
22	09/08/2018	DISTURBANCE	5600 BLK WALZEM RD
23	09/08/2018	SUSPICIOUS VEHICLE	7900 BLK IH 35 NORTH
24	09/08/2018	SUSPICIOUS VEHICLE	400 BLK ZEPHYR DR
25	09/08/2018	SUSPICIOUS VEHICLE	7500 BLK IH 35 NORTH
26	09/09/2018	WANTED PERSON	8100 BLK EAGLECREST BLVD
27	09/09/2018	SUSPICIOUS PERSON	7500 BLK IH 35 NORTH
28	09/09/2018	SUSPICIOUS PERSON	5300 BLK WALZEM RD

29	09/10/2018	DISTURBANCE	8800 BLK TRADEWIND DR
30	09/11/2018	ACCIDENT-MINOR	4900 BLK WALZEM RD
31	09/11/2018	WANTED PERSON	5000 BLK EISENHauer RD
32	09/11/2018	BURGLARY-BUILDING	5400 BLK WALZEM RD
33	09/11/2018	DISTURBANCE	5200 BLK WALZEM RD
34	09/11/2018	SUSPICIOUS PERSON	600 BLK WEATHERLY DR
35	09/11/2018	SUSPICIOUS VEHICLE	4800 BLK WALZEM RD
36	09/12/2018	SUSPICIOUS PERSON	600 BLK MOORSIDE DR
37	09/13/2018	ACCIDENT-MINOR	5100 BLK CRESTWAY RD
38	09/13/2018	ACCIDENT-MINOR	4900 BLK WINDSOR HILL
39	09/13/2018	DISTURBANCE	600 BLK RICHFIELD DR
40	09/13/2018	SUSPICIOUS PERSON	5100 BLK CRESTWAY RD
41	09/13/2018	SUSPICIOUS PERSON	8700 BLK WILLMON WAY
42	09/14/2018	ASSAULT	8800 BLK WILLMON WAY
43	09/14/2018	BURGLARY-BUILDING	5400 BLK WALZEM RD
44	09/14/2018	BURGLARY VEHICLE	8200 BLK IH 35 NORTH
45	09/14/2018	BURGLARY VEHICLE	8200 BLK IH 35 NORTH
46	09/14/2018	BURGLARY VEHICLE	8700 BLK FOURWINDS DR
47	09/14/2018	DISTURBANCE	4900 BLK WALZEM RD
48	09/14/2018	DISTURBANCE	7800 BLK IH 35 NORTH
49	09/14/2018	DISTURBANCE	8600 BLK FOURWINDS DR
50	09/14/2018	DRUG OFFENSE	8100 BLK IH 35 NORTH
51	09/14/2018	DRUG OFFENSE	5200 BLK WALZEM RD
52	09/14/2018	DRUG OFFENSE	7500 BLK IH 35 NORTH
53	09/14/2018	DRUG OFFENSE	500 BLK CRESTWAY RD
54	09/14/2018	DRIVING WHILE INTOXICATED	5500 BLK WALZEM RD
55	09/14/2018	EMERGENCY DETENTION	4900 BLK WALZEM RD
56	09/14/2018	EMERGENCY DETENTION	8500 BLK FOURWINDS DR
57	09/14/2018	EMERGENCY DETENTION	400 BLK CLOUDMONT DR
58	09/14/2018	EMERGENCY DETENTION	8200 BLK IH 35 NORTH
59	09/14/2018	FAILURE TO IDENTIFY	4900 BLK EISENHauer RD
60	09/14/2018	FAILURE TO IDENTIFY	5000 BLK RANDOLPH BLVD
61	09/14/2018	MISSING PERSON	8200 BLK WINDSOR CROSS
62	09/14/2018	PUBLIC INTOXICATION	8700 BLK FOURWINDS DR
63	09/14/2018	THEFT	7500 BLK IH 35 NORTH
64	09/14/2018	THEFT-VEHICLE	7500 BLK IH 35 NORTH
65	09/14/2018	THEFT-VEHICLE	5500 BLK CROSSWIND DR
66	09/15/2018	ACCIDENT-MINOR	5400 BLK WALZEM RD
67	09/15/2018	WANTED PERSON	600 BLK CRESTWAY RD
68	09/15/2018	SUSPICIOUS PERSON	5000 BLK WALZEM RD
69	09/15/2018	SUSPICIOUS PERSON	6000 BLK WILDWIND DR

70	09/16/2018	DISTURBANCE	700 BLK WINDROCK DR
71	09/16/2018	SUSPICIOUS VEHICLE	9200 BLK WEDGEFIELD DR
72	09/16/2018	SUSPICIOUS VEHICLE	7700 BLK IH 35 NORTH
73	09/17/2018	ACCIDENT-MINOR	8200 BLK WINDSOR CROSS
74	09/17/2018	WANTED PERSON	4700 BLK RAY BON DR
75	09/17/2018	WANTED PERSON	9600 BLK BALL ST
76	09/17/2018	WANTED PERSON	4000 BLK MEDICAL DR
77	09/17/2018	WANTED PERSON	400 BLK BENTWATER
78	09/17/2018	FRAUD	5100 BLK CRESTWAY RD
79	09/17/2018	FRAUD	8600 BLK FOURWINDS DR
80	09/17/2018	SUSPICIOUS PERSON	DRIFTWIND @ WALZEM
81	09/18/2018	ACCIDENT-MINOR	1200 BLK MURRAY WINN
82	09/18/2018	WANTED PERSON	5700 BLK WALZEM RD
83	09/18/2018	WANTED PERSON	4800 BLK WALZEM RD
84	09/18/2018	WANTED PERSON	5000 BLK RANDOLPH BLVD
85	09/18/2018	ASSAULT	8200 BLK WINDSOR CROSS
86	09/18/2018	DISTURBANCE	8200 BLK IH 35 NORTH
87	09/18/2018	THEFT	8600 BLK FOURWINDS DR
88	09/19/2018	WANTED PERSON	7900 BLK FOREST FLAME
89	09/19/2018	WANTED PERSON	8000 BLK CHIPPING
90	09/19/2018	WANTED PERSON	2300 BLK AUSTIN HWY
91	09/19/2018	WANTED PERSON	700 BLK GRASSFIELD
92	09/19/2018	WANTED PERSON	500 BLK FERRIS AVE
93	09/19/2018	WANTED PERSON	5200 BLK BLANCO RD
94	09/19/2018	BURGLARY VEHICLE	700 BLK BALFOUR DR
95	09/19/2018	DISTURBANCE	5900 BLK WINDY COVE
96	09/19/2018	DISTURBANCE	7400 BLK IH 35 NORTH
97	09/19/2018	DISTURBANCE	4800 BLK WALZEM RD
98	09/19/2018	DISTURBANCE	4800 BLK WALZEM RD
99	09/20/2018	CRIMINAL TRESPASS	4800 BLK WALZEM RD
100	09/20/2018	DISTURBANCE	8100 BLK ROUGHRIDER DR
101	09/20/2018	DRUG OFFENSE	8600 BLK FOURWINDS DR
102	09/20/2018	SUSPICIOUS PERSON	4800 BLK WALZEM RD
103	09/20/2018	SUSPICIOUS PERSON	400 BLK FAIRCREST DR
104	09/20/2018	SUSPICIOUS VEHICLE	5000 BLK WALZEM RD
105	09/20/2018	SUSPICIOUS VEHICLE	5200 BLK WALZEM RD
106	09/20/2018	TERRORISTIC THREAT	300 BLK FENWICK DR
107	09/20/2018	THEFT	7900 BLK IH 35 NORTH
108	09/21/2018	THEFT	4800 BLK WALZEM RD
109	09/21/2018	THEFT	9300 BLK JIM SEAL DR
110	09/22/2018	ACCIDENT-MINOR	8800 BLK WILLMON WAY

111	09/22/2018	EMERGENCY DETENTION	8100 BLK FOURWINDS DR
112	09/22/2018	SUSPICIOUS PERSON	8100 BLK MIDCROWN DR
113	09/22/2018	SUSPICIOUS VEHICLE	7700 BLK IH 35 NORTH
114	09/22/2018	THEFT	8600 BLK FOURWINDS DR
115	09/23/2018	BURGLARY VEHICLE	7900 BLK IH 35 NORTH
116	09/23/2018	SUSPICIOUS PERSON	5900 BLK WINDY COVE
117	09/23/2018	SUSPICIOUS VEHICLE	8100 BLK PATRIOT DR
118	09/23/2018	SUSPICIOUS VEHICLE	700 BLK WINDROCK DR
119	09/24/2018	DISTURBANCE	5000 BLK WALZEM RD
120	09/24/2018	SUSPICIOUS VEHICLE	7800 BLK IH 35 NORTH
121	09/24/2018	THEFT	4900 BLK WINDSOR HILL
122	09/25/2018	WANTED PERSON	5700 BLK WALZEM RD
123	09/25/2018	WANTED PERSON	4800 BLK WALZEM RD
124	09/25/2018	CRIMINAL MISCHIEF	8800 BLK WILLMON WAY
125	09/25/2018	DISTURBANCE	5100 BLK WALZEM RD
126	09/25/2018	DISTURBANCE	5200 BLK WALZEM RD
127	09/25/2018	HARASSMENT	600 BLK CRESTWAY RD
128	09/25/2018	SUSPICIOUS VEHICLE	8200 BLK WINDWAY DR
129	09/25/2018	TERRORISTIC THREAT	5200 BLK WALZEM RD
130	09/25/2018	THEFT	5200 BLK WALZEM RD
131	09/25/2018	THEFT	4800 BLK WALZEM RD
132	09/25/2018	THEFT	8600 BLK FOURWINDS DR
133	09/25/2018	THEFT	5400 BLK WALZEM RD
134	09/26/2018	ACCIDENT-MINOR	PONCE DE LEON @ MURRAY WINN
135	09/26/2018	WANTED PERSON	800 BLK PAT BOOKER RD
136	09/26/2018	DISTURBANCE	4800 BLK WALZEM RD
137	09/26/2018	DISTURBANCE	5100 BLK CRESTWAY RD
138	09/26/2018	DISTURBANCE	7900 BLK IH 35 NORTH
139	09/26/2018	DISTURBANCE	200 BLK DRIFTWIND DR
140	09/26/2018	DRUG OFFENSE	4800 BLK WALZEM RD
141	09/26/2018	SUSPICIOUS PERSON	8800 BLK FOURWINDS DR
142	09/26/2018	SUSPICIOUS PERSON	5600 BLK GALEWIND DR
143	09/26/2018	SUSPICIOUS PERSON	4900 BLK WINDSOR HILL
144	09/26/2018	THEFT	6100 BLK WINDY KNOLL
145	09/27/2018	ACCIDENT-MINOR	7700 BLK IH 35 NORTH
146	09/27/2018	ACCIDENT-MINOR	500 BLK CRESTWAY RD
147	09/27/2018	WANTED PERSON	5000 BLK WALZEM RD
148	09/27/2018	WANTED PERSON	5300 BLK WALZEM RD
149	09/27/2018	BURGLARY VEHICLE	7900 BLK IH 35 NORTH
150	09/27/2018	CRIMINAL MISCHIEF	4900 BLK EISENHauer RD
151	09/27/2018	DISTURBANCE	8800 BLK WILLMON WAY

152	09/27/2018	DRUG OFFENSE	8600 BLK FOURWINDS DR
153	09/27/2018	SUSPICIOUS PERSON	600 BLK FENWICK DR
154	09/27/2018	SUSPICIOUS PERSON	7800 BLK IH 35 NORTH
155	09/27/2018	SUSPICIOUS VEHICLE	4900 BLK WALZEM RD
156	09/27/2018	SUSPICIOUS VEHICLE	200 BLK WINDCREST DR
157	09/27/2018	SUSPICIOUS VEHICLE	5400 BLK CRESTWAY RD
158	09/27/2018	THEFT	4800 BLK WALZEM RD
159	09/27/2018	THEFT	8200 BLK SHADOWCREST
160	09/28/2018	DISTURBANCE	700 BLK WINFIELD BLVD
161	09/28/2018	DRUG OFFENSE	7500 BLK IH 35 NORTH
162	09/28/2018	SUSPICIOUS PERSON	5100 BLK CRESTWAY RD
163	09/28/2018	SUSPICIOUS VEHICLE	4800 BLK WALZEM RD
164	09/28/2018	SUSPICIOUS VEHICLE	8800 BLK TRADEWIND DR
165	09/28/2018	THEFT-VEHICLE	7900 BLK IH 35 NORTH
166	09/29/2018	DISTURBANCE	400 BLK WINFIELD BLVD
167	09/29/2018	PUBLIC INTOXICATION	8900 BLK FOURWINDS DR
168	09/30/2018	ACCIDENT-MINOR	8700 BLK FOURWINDS DR
169	09/30/2018	WANTED PERSON	4800 BLK WALZEM RD
170	09/30/2018	BURGLARY VEHICLE	8200 BLK IH 35 NORTH
171	09/30/2018	DISTURBANCE	5900 BLK NORTHGAP DR
172	09/30/2018	DISTURBANCE	5300 BLK WALZEM RD
173	09/30/2018	DRUG OFFENSE	8100 BLK IH 35 NORTH
174	09/30/2018	SUSPICIOUS PERSON	5500 BLK CROSSWIND DR
175	09/30/2018	THEFT	8500 BLK FOURWINDS DR
176	09/30/2018	ASSAULT	4900 BLK WINDSOR HILL



BCSO AREA DISTRICT CRIME COMPARISONS SURROUNDING THE CITY OF WINDCREST - SUMMARY

BCSO	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Arson	0	0	0	1	0	0	0	1	0				2
Assault	14	12	7	10	9	22	17	17	14				122
Aggravated Assault	4	1	1	4	6	4	4	2	1				27
Assault Family Violence	8	6	7	8	10	6	8	8	4				65
Burg Building	4	0	1	2	1	4	3	1	0				16
Burg Habitation	4	5	3	7	11	11	3	2	3				49
Burg Vehicle	4	7	7	7	11	4	4	13	7				64
Deadly Conduct	4	2	3	2	1	3	1	1	1				18
Homicide	0	0	0	0	0	0	0	0	0				0
Indecency W/Child	2	1	1	0	2	3	1	0	0				10
Injury to Child	0	1	0	1	0	0	0	1	0				3
Robbery Business	0	0	0	0	1	0	0	0	0				1
Robbery Individual	0	0	3	0	3	1	0	0	0				7
Sexual Assault	2	1	0	2	0	2	1	1	0				9
Theft	20	17	24	16	21	17	16	13	16				160
Theft Motor Vehicle	6	4	7	4	8	7	5	6	3				50
WINDCREST	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
Arson	0	0	0	0	0	0	0	0	0				0
Assault	5	2	3	7	2	1	3	2	3				28
Aggravated Assault	0	0	1	0	1	0	0	0	0				2
Assault Family Violence	0	0	0	0	1	0	0	1	0				2
Burg Building	0	1	0	0	3	1	0	0	2				7
Burg Habitation	0	4	0	1	1	0	2	2	0				10
Burg Vehicle	7	5	6	4	4	5	5	6	7				49
Deadly Conduct	0	0	0	0	1	0	0	0	0				1
Homicide	0	0	0	0	0	0	0	0	0				0
Indecency W/Child	0	0	0	0	0	0	0	0	0				0
Injury to Child	0	0	0	0	0	0	0	0	0				0
Robbery Business	1	0	1	1	0	0	0	0	0				3
Robbery Individual	0	0	1	2	0	0	0	0	0				3
Sexual Assault	0	0	0	0	0	0	0	0	0				0
Theft	5	15	17	19	11	16	13	13	18				127
Theft Motor Vehicle	2	1	1	0	1	1	1	5	3				15

Operations Division



**OPERATIONS DIVISION
PATROL OPERATIONS SECTION SUMMARY**

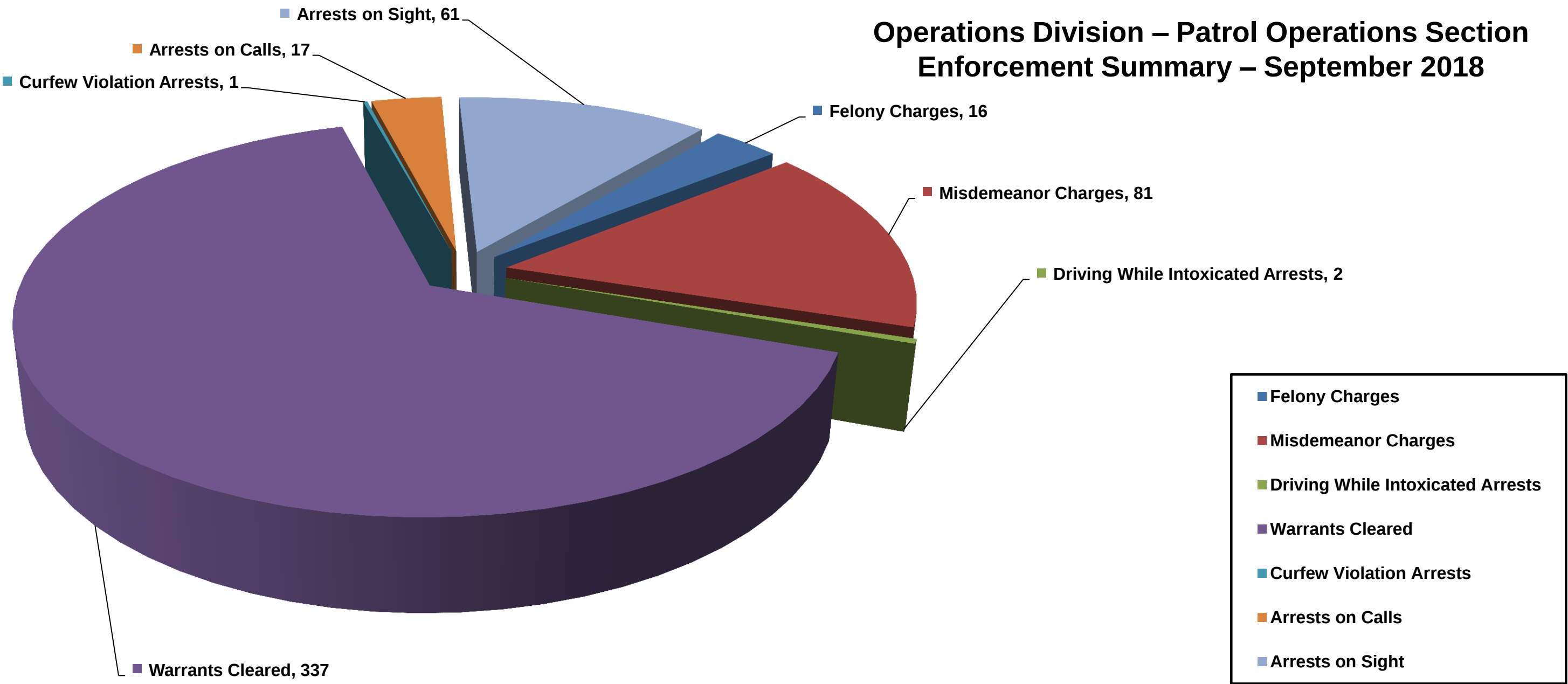


PROACTIVE POLICE ACTIVITIES	4,768	YEAR TO DATE TOTAL	66,681
CALLS FOR SERVICE	1,051	YEAR TO DATE TOTAL	10,665
COVER CALLS (CALLS REQUIRING 2 OR MORE OFFICERS)	223	YEAR TO DATE TOTAL	1,966
FELONY CHARGES	16	YEAR TO DATE TOTAL	124
MISDEMEANOR CHARGES	81	YEAR TO DATE TOTAL	681
D.W.I. ARRESTS	2	YEAR TO DATE TOTAL	15
WARRANTS CLEARED	337	YEAR TO DATE TOTAL	2,362
MUNICIPAL COURT CITATIONS	398	YEAR TO DATE TOTAL	3,197
WARNING CITATIONS	208	YEAR TO DATE TOTAL	2,869
ROLL CALL BRIEFINGS, ESCORTS & DEPARTMENT TOURS	90	YEAR TO DATE TOTAL	768

OPERATIONS DIVISION
PATROL OPERATIONS SECTION
ENFORCEMENT SUMMARY



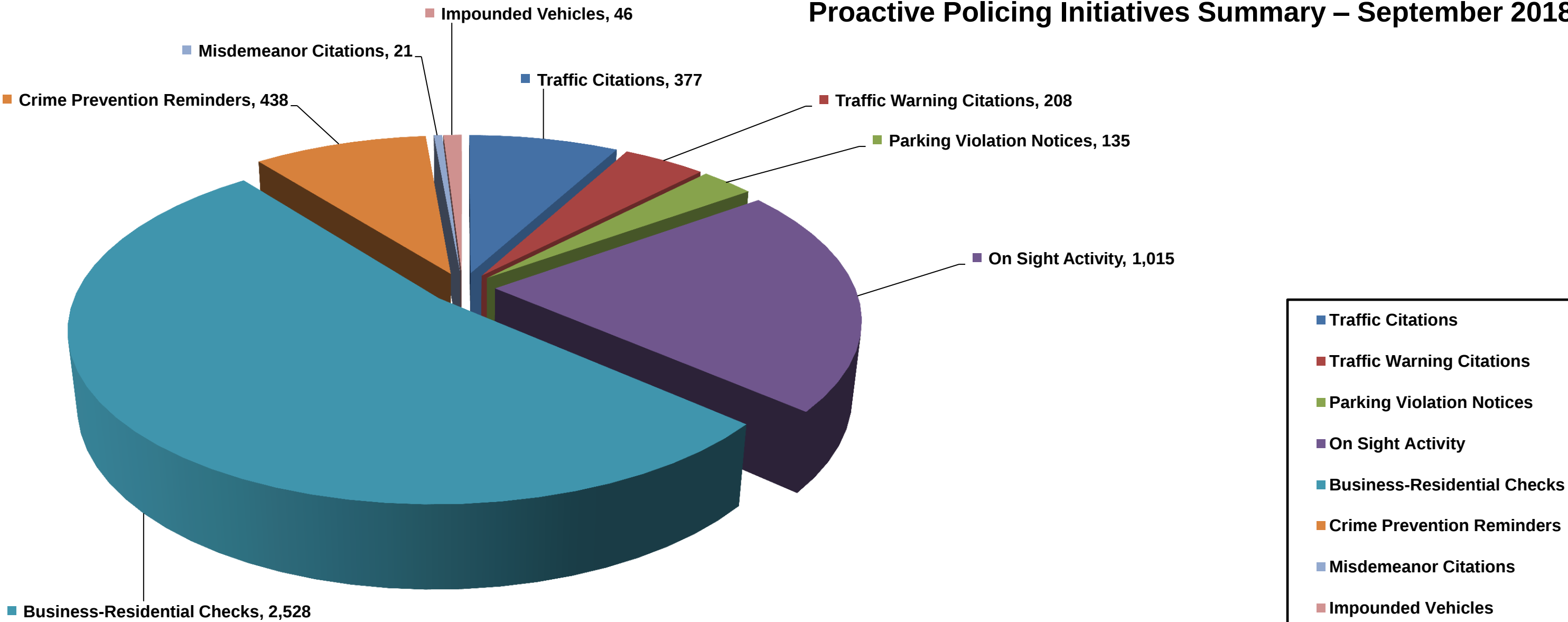
Operations Division – Patrol Operations Section
Enforcement Summary – September 2018



OPERATIONS DIVISION
PATROL OPERATIONS SECTION
PROACTIVE POLICING INITIATIVES SUMMARY



Operations Division - Patrol Operations Section
Proactive Policing Initiatives Summary – September 2018



**OPERATIONS DIVISION
PATROL OPERATIONS SECTION
K-9 UNIT SUMMARY**

OFFICER LINDSEY & FRISCO

CATEGORY	MONTHLY	TOTAL YTD
TRAINING HOURS	16	144
WINDCREST POLICE DEPARTMENT CALLOUTS	0	1
OUTSIDE AGENCY CALLOUTS	0	6
VEHICLES-BUILDINGS SEARCHED-TRACKING	5	61
ARRESTS	10	44
CITATIONS	36	441
PRESENTATIONS – DEMONSTRATIONS	0	1



**OPERATIONS DIVISION
PATROL OPERATIONS SECTION
K-9 UNIT SUMMARY**

OFFICER ESPINOZA & MARSHALL

CATEGORY	MONTHLY	TOTAL YTD
TRAINING HOURS	16	144
WINDCREST POLICE DEPARTMENT CALLOUTS	0	0
OUTSIDE AGENCY CALLOUTS	0	5
VEHICLES-BUILDINGS SEARCHED-TRACKING	7	120
ARRESTS	10	73
CITATIONS	36	303
PRESENTATIONS – DEMONSTRATIONS	0	1



OPERATIONS DIVISION
PATROL OPERATIONS SECTION
ALAMO AREA METRO SWAT SUMMARY



CATEGORY	MONTHLY TOTAL	TOTAL HOURS	YTD HOURS
TRAINING		0	142
ALERTS AND CALL OUTS	0	0	16
MEETINGS-PRESENTATIONS-DEMONSTRATIONS	0	0	0

**OPERATIONS DIVISION
PATROL OPERATIONS SECTION
ALAMO AREA METRO CRISIS NEGOTIATORS SUMMARY**



CATEGORY	MONTHLY TOTAL	TOTAL HOURS	YTD HOURS
TRAINING		8	114
ALERTS AND CALL OUTS	0	0	15
MEETINGS-PRESENTATIONS-DEMONSTRATIONS	0	0	0

**OPERATIONS DIVISION
PATROL OPERATIONS SECTION
WARRANT UNIT SUMMARY**



WARRANTS CLEARED	226	YEAR TO DATE TOTAL	1,673
PERSONS ARRESTED	18	YEAR TO DATE TOTAL	273
PERSONS CONTACTED AND CLEARED	88	YEAR TO DATE TOTAL	753
OFFICER CONTACTS	69	YEAR TO DATE TOTAL	1,194
PERSONS JAILED	2	YEAR TO DATE TOTAL	7
DAYS JAILED – GUADALUPE COUNTY	11	YEAR TO DATE TOTAL	45
WARRANTS CLEARED – DEPARTMENTAL TOTAL	337	YEAR TO DATE TOTAL	2,362

OPERATIONS DIVISION
 PATROL OPERATIONS SECTION
 SCHOOL SAFETY AND RESOURCE SUMMARY



CATEGORY	MONTHLY TOTAL	HOURS	HOURS YTD
SCHOOL SAFETY PATROL		38	260
ORGANIZATION AND PREP		0	6
EVENTS	0	0	16
PRESENTATIONS	0	0	2

**TO PROTECT
 & EDUCATE:**
 The School Resource Officer and the
 Prevention of Violence in Schools



**OPERATIONS DIVISION
PATROL OPERATIONS SECTION
CITIZENS' PATROL SUMMARY**



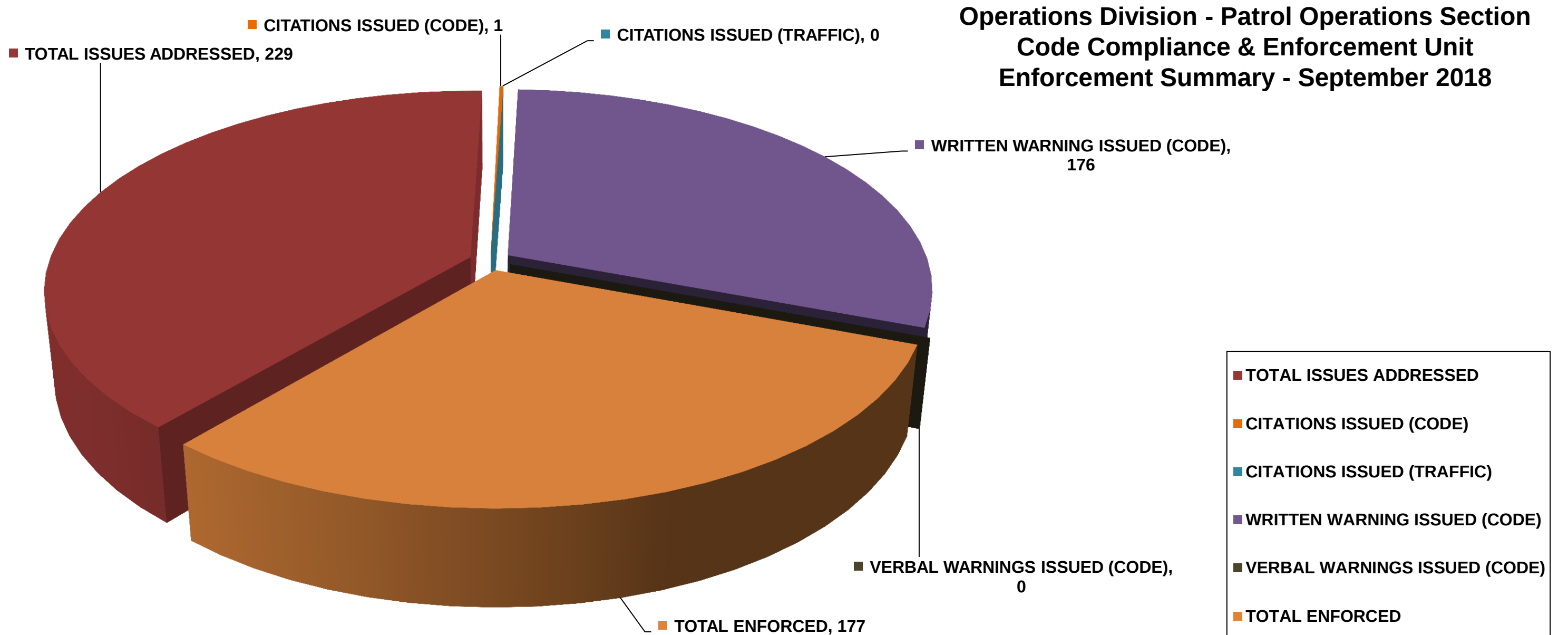
CATEGORY	MONTHLY TOTAL AMOUNT	TOTAL HOURS	YTD HOURS
PATROL		70	696
ORGANIZATION AND PREP		2	18
EVENTS	0	0	28
TRAINING AND MEETINGS	2	4	36

**DEPARTMENTAL TRAINING
SUMMARY**



CATEGORY	MONTHLY TOTAL	TOTAL HOURS	YTD HOURS
TRAINING HOURS		55	688
PERSONNEL TRAINED	4		
TRAINING TOPICS: COMMAND INTERNAL AFFAIRS INVESTIGATIONS REPORT WRITING BASIC PROPERTY TECHNICIAN INVESTIGATIVE DETENTION TCIC LESS THAN FULL ACCESS TLETS MOBILE INTERPOL CJIS SECURITY AWARENESS BASIC FINGERPRINTING FINGERPRINT PROCESSING COURTROOM TESTIMONY			

**OPERATIONS DIVISION
PATROL OPERATIONS SECTION
CODE COMPLIANCE AND ENFORCEMENT UNIT
ENFORCEMENT SUMMARY**



WINDCREST POLICE DEPARTMENT CODE COMPLIANCE AND ENFORCEMENT UNIT - MONTHLY REPORT														
CATEGORY	ITEM	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
CITY OF WINDCREST CODE VIOLATIONS	ANIMAL ORDINANCE	0	0	0	0	0	0	0	0	0				0
	PARKING	5	3	6	5	6	4	6	5	3				43
	JUNK VEHICLE	32	35	31	32	25	26	18	36	21				256
	STREET USED FOR STORAGE (VEHICLE)	2	2	3	6	7	3	8	7	1				39
	RV-BOAT-TRAILER ON DRIVEWAY/STREET	16	13	24	10	12	7	17	9	9				117
	VEHICLES ON GRASS	2	3	4	2	5	3	6	5	4				34
	OVERGROWN GRASS-WEEDS-VEGETATION (FRONT)	0	1	6	20	15	10	13	9	16				90
	OVERGROWN GRASS-WEEDS-VEGETATION (ALLEY)	2	2	2	27	12	16	10	7	8				86
	VACATED PROPERTY	1	0	2	2	2	4	3	2	2				18
	LITTERING	0	0	0	0	0	0	0	0	0				0
	HEALTH AND SANITATION	1	4	3	2	10	3	6	5	3				37
	OVERHANGING TREE LIMBS (STREET-ALLEY)	19	15	23	18	29	31	27	15	52				229
	NO ALARM PERMIT (RESIDENTIAL/COMMERCIAL)	4	3	3	5	6	9	5	7	3				45
	NO BUILDING PERMIT (RESIDENTIAL/COMMERCIAL)	0	0	0	0	0	0	7	5	1				13
	SWIMMING POOLS (STAGNANT)	2	4	4	3	6	4	3	2	1				29
	SWIMMING POOLS (UNSECURED)	0	0	0	0	0	3	1	0	0				4
	SOLID WASTE-REFUSE COLLECTION (REFUSE TO PAY)	0	0	0	0	1	0	5	9	3				18
	UNSIGHTLY-UNSANITARY CONDITION	17	12	24	10	13	20	13	19	12				140
	OBSTRUCTIONS INTERSECTION (VISION CLEARANCE)	0	0	0	0	0	0	0	0	0				0
	GARAGE-ESTATE SALES (NO PERMIT)	0	0	0	0	0	0	0	0	0				0
	GRAFFITI AND TOOLS	0	0	0	0	0	0	0	0	0				0
	NOISE NUISANCE	0	0	0	0	0	0	0	0	0				0
	DRAINAGE-CULVERTS (USE VIOLATION)	0	0	0	0	0	0	0	0	0				0
	SIGN ORDINANCE (VIOLATION)	2	0	0	0	0	0	0	0	0				2
	BUSINESS SIGN MAINTENANCE	0	0	0	0	0	0	0	0	0				0
	PROPERTY MAINTENANCE CODE (VIOLATIONS)	2	1	2	3	3	2	3	2	1				19
	REFUSE STORAGE AREAS (SCREENING VIOLATIONS)	0	0	0	0	0	0	0	0	0				0
	BUSINESS CHECKS	20	26	28	35	35	35	50	50	50				329
	CITY PARK (VIOLATIONS)	0	0	0	0	0	0	0	0	0				0
	CURFEW-YOUTH (VIOLATIONS)	0	0	3	0	0	0	0	0	0				3
	SOLICITORS (VIOLATIONS)	4	2	3	5	3	0	0	0	0				17
	SIGNS (BANDIT)	55	69	50	47	60	65	52	32	25				455
	TOTAL ISSUES ADDRESSED	186	195	221	231	250	244	253	229	251				2060
ENFORCEMENT	CITATIONS ISSUED (CODE)	2	2	3	2	1	2	2	4	1				19
	CITATIONS ISSUED (TRAFFIC)	0	0	0	0	0	0	0	0	0				0
	WRITTEN NOTICES ISSUED (CODE)	105	98	114	125	155	145	151	144	176				1213
	VERBAL NOTICES ISSUED (CODE)	0	0	0	0	0	0	0	0	0				0
	TOTAL ENFORCED	107	100	117	127	156	147	153	148	177				1232

OPERATIONS DIVISION VEHICLE FLEET SUMMARY

2018																				MONTHLY TOTAL
	175	222	223	301	302	303	304	305	401	403	404	503	501	502	504	173	174	CP 801	CP 802	
BEGINNING MILEAGE	570	84,491	79,516	79,766	81,202	61,583	52,257	44,247	60,125	50,600	60,599	9,680	32,407	34,007	27,516	8,563	6,039	86,928	102,366	
JANUARY	518	500	3,894	1,372	1,650	815	SHOP	1,013	2,777	492	Transferred from Special Operations	756	958	899	1,870	277	613	200	277	18,881
FEBRUARY	348	4	2,250	2,121	484	63	1,703	1,236	2,619	362		527	1,116	1,024	1,744	1,152	524	253	178	17,708
MARCH	5	0	2,366	855	778	1,155	1,137	431	2,644	446		797	1199	1,241	2154	898	2,214	327	124	18,771
APRIL	639	0	1,890	1,586	479	990	1,153	595	1,191	562		643	1,175	1,077	2,084	775	717	335	264	16,155
MAY	1699	0	1,362	1,426	181	1,440	1,317	1,066	2,036	538		673	1,067	1,437	2,490	679	1,013	317	37	18,778
JUNE	827	0	1,711	1,824	755	1,067	SHOP	614	1,228	306	2,278	684	436	1,381	2,135	547	931	272	75	17,071
JULY	810	0	874	1,410	335	489	617	1,107	1,430	629	2,787	418	1,782	1,017	1,679	330	691	390	61	16,856
AUGUST	1,142	0	1,881	3,104	1,074	214	565	1,691	1,731	510	1,491	581	SHOP	1,154	2,865	1,028	691	99	124	19,945
SEPTEMBER	330	0	1,557	SHOP	1,111	1,105	705	1,017	1,548	492	2,236	671	SHOP	1,031	1,892	484	529	292	110	15,110
OCTOBER																				
NOVEMBER																				
DECEMBER																				
TOTAL MILES YEAR TO DATE	6,318	504	17,785	13,698	6,847	7,338	7,197	8,770	17,204	4,337	8,792	5,750	7,733	10,261	18,913	6,170	7,923	2,485	1,250	159,275
TOTAL MILEAGE	6,888	84,995	97,301	93,464	88,049	68,921	59,454	53,017	77,329	54,937	69,391	15,430	40,140	44,268	46,429	14,733	13,962	89,413	103,616	
YEAR	2017	2012	2012	2013	2013	2013	2013	2013	2014	2014	2014	2015	2015	2015	2015	2017	2017	2008	2008	
MAKE	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	FORD	FORD	
MODEL	CAPRICE	TAHOE	TAHOE	TAHOE	TAHOE	TAHOE	TAHOE	TAHOE	TAHOE	TAHOE	TAHOE	SILVERADO	TAHOE	TAHOE	TAHOE	TAHOE	TAHOE	CROWN VICTORIA	CROWN VICTORIA	
FLEET ASSIGNMENT	PATROL OPERATIONS	PATROL OPERATIONS	PATROL OPERATIONS	PATROL OPERATIONS	PATROL OPERATIONS	PATROL OPERATIONS	PATROL OPERATIONS	PATROL OPERATIONS	WARRANTS	PATROL OPERATIONS	PATROL OPERATIONS	OPERATIONS COMMAND STAFF	PATROL OPERATIONS	PATROL OPERATIONS K9	PATROL OPERATIONS K9	OPERATIONS COMMAND STAFF	OPERATIONS COMMAND STAFF	CITIZENS PATROL	CITIZENS PATROL	

Special Operations Division

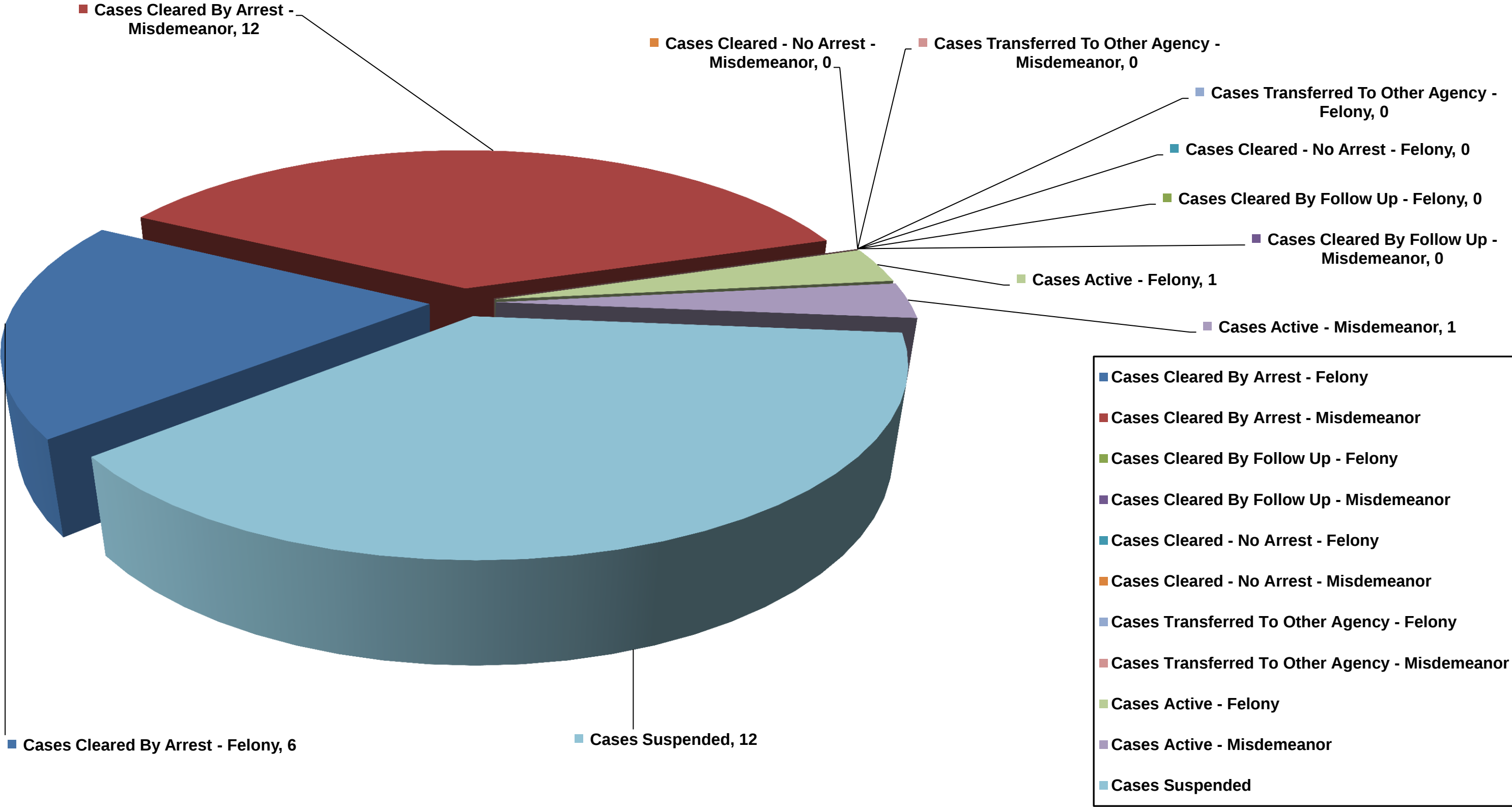


**SPECIAL OPERATIONS DIVISION
CRIMINAL INVESTIGATIONS SECTION
CASE DISPOSITION SUMMARY**



CATEGORY	MONTHLY	YEAR TO DATE
CLEARED BY ARREST (FELONY)	6	82
CLEARED BY ARREST (MISDEMEANOR)	12	194
SUSPENDED	12	168
CLEARED BY FOLLOW UP INVESTIGATION (FELONY)	0	28
CLEARED BY FOLLOW UP INVESTIGATION (MISDEMEANOR)	0	38
CLEARED NO ARREST (FELONY)	0	3
CLEARED NO ARREST (MISDEMEANOR)	0	1
TRANSFERRED TO OTHER AGENCY (FELONY)	0	0
TRANSFERRED TO OTHER AGENCY (MISDEMEANOR)	0	2
ACTIVE (FELONY)	1	61
ACTIVE (MISDEMEANOR)	1	110
TOTAL CASES INVESTIGATED	32	687
INVESTIGATORS ASSIGNED	3	

Special Operations Division – Criminal Investigations Section
Case Disposition Summary
Felony and Misdemeanor Total – September 2018



SPECIAL OPERATIONS DIVISION
CRIMINAL INVESTIGATIONS SECTION
CASE FILING AND EVIDENCE PROCESSING SUMMARY



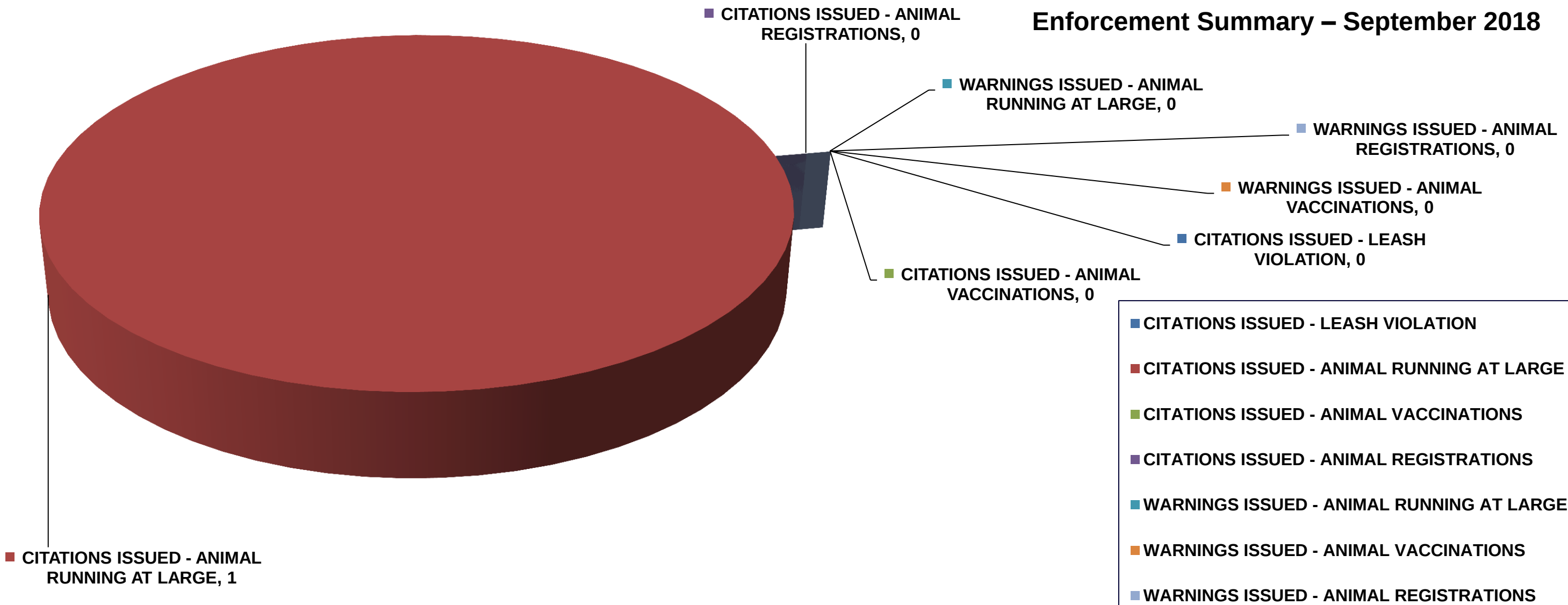
CATEGORY	MONTHLY	YEAR TO DATE
CASES FILED – DISTRICT ATTORNEY (FELONY)	2	69
CASES FILED – DISTRICT ATTORNEY (MISDEMEANOR)	4	102
EVIDENCE SUBMITTED TO BEXAR COUNTY MEDICAL EXAMINER	0	37
EVIDENCE SUBMITTED TO TEXAS DPS CRIME LAB (AUSTIN)	0	27



SPECIAL OPERATIONS DIVISION
ANIMAL CARE & CONTROL UNIT
ENFORCEMENT SUMMARY



Special Operations Division
Animal Care and Control Unit
Enforcement Summary – September 2018



WINDCREST POLICE DEPARTMENT ANIMAL CARE AND CONTROL UNIT - MONTHLY REPORT														
CATEGORY	ITEM	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD
CALLS	CALLS FOR SERVICE (DISPATCHED)	45	36	48	52	79	61	52	48	42				463
	CALLS FOR SERVICE (AFTER HOURS)	4	3	5	6	7	8	12	6	7				58
	CALLS FOR SERVICE (DIRECT)	4	3	4	7	5	7	8	5	4				47
	ON SIGHT ACTIVITY	0	4	5	4	3	4	5	3	2				30
	TOTAL CALLS	45	43	52	59	84	72	65	54	46				520
DOGS - CATS PROCESSED	DOGS RECOVERED	9	6	14	8	18	14	23	11	15				118
	DOGS REGISTERED	61	34	22	21	12	11	12	20	22				215
	DOGS QUARANTINED	0	0	1	0	0	0	0	1	0				2
	DOGS IMPOUNDED	7	6	5	7	18	12	19	6	15				95
	DOGS ADOPTED	8	6	4	1	3	5	6	1	5				39
	DOGS FOSTERED	2	2	0	0	0	0	0	0	0				4
	DOGS EUTHANIZED (INJURY AND/OR ILLNESS)	1	0	1	1	2	0	0	1	0				6
	DOGS REMAINING AT IMPOUND FACILITY	3	2	2	3	7	6	4	5	10				42
	DOGS RETURNED TO OWNER (DIRECT)	16	4	7	3	4	6	7	2	0				49
	DOGS RETURNED TO OWNER (IMPOUND FACILITY)	2	1	2	0	3	2	6	3	0				19
	DOGS RUNNING AT LARGE (NO CATCH)	13	2	4	4	5	3	2	2	4				39
	DOGS RECOVERED (WITH TAGS)	9	0	3	1	2	1	3	1	0				20
	DOGS RECOVERED (WITH MICROCHIP)	6	1	5	1	1	0	5	0	0				19
	CATS REGISTERED (DOMESTIC)	7	5	6	2	2	3	4	3	5				37
	CATS STERILIZED (FERAL)	0	2	0	5	1	3	2	2	0				15
DECEASED ANIMALS DISPOSED	CATS (ILLNESS OR UNKNOWN)	1	2	3	2	4	2	4	2	1				21
	DOGS (ILLNESS OR UNKNOWN)	2	0	0	1	1	1	0	0	1				6
	DOGS (CRUELTY)	0	0	0	0	0	0	0	0	3				3
	CATS (CRUELTY)	0	0	0	0	0	0	0	1	1				2
	WILD ANIMALS (CRUELTY)	0	0	0	0	0	0	0	0	0				0
	WILD ANIMALS - FOWL (UNKNOWN)	0	0	0	0	0	0	0	0	0				0
	WILD ANIMALS - OTHER (UNKNOWN)	6	5	6	11	15	11	9	9	6				78
ENFORCEMENT	CITATIONS ISSUED - LEASH VIOLATION	0	0	0	0	0	0	0	0	0				0
	CITATIONS ISSUED - ANIMAL RUNNING AT LARGE	32	10	10	3	6	5	6	5	1				78
	CITATIONS ISSUED - ANIMAL VACCINATIONS	6	8	4	3	3	5	0	2	0				31
	CITATIONS ISSUED - ANIMAL REGISTRATIONS	9	8	6	2	3	2	4	2	0				36
	WARNINGS ISSUED - ANIMAL RUNNING AT LARGE	0	0	0	1	1	1	1	0	0				4
	WARNINGS ISSUED - ANIMAL VACCINATIONS	0	0	0	0	2	3	0	2	0				7
	WARNINGS ISSUED - ANIMAL REGISTRATIONS	0	1	2	1	2	3	5	2	0				16
BUDGETARY	COSTS - IMPOUND/SHELTER	\$ 2,115.00	\$ -	\$ 915.00	\$ 860.00	\$ 575.00	\$ -	\$ 4,850.00	\$ 3,640.00	\$ 4,897.00	\$ -	\$ -	\$ -	\$17,852.00
	COSTS - VETERINARY/CARE	\$ 1,786.50	\$ -	\$ 1,058.07	\$ 894.40	\$ 875.24	\$ 514.00	\$ 1,734.75	\$ 1,621.32	\$ 834.65	\$ -	\$ -	\$ -	\$ 9,318.93
	TOTAL COSTS	\$ 3,901.50	\$ -	\$ 1,973.07	\$ 1,754.40	\$ 1,450.24	\$ 514.00	\$ 6,584.75	\$ 5,261.32	\$ 5,731.65	\$ -	\$ -	\$ -	\$27,170.93

SPECIAL OPERATIONS DIVISION VEHICLE FLEET SUMMARY

2018								
	601	402	171	172	181	182	P25	MONTHLY TOTAL
JANUARY	1,070	Transferred from Patrol Operations	1,826	800	REPLACES 601	REPLACES 604	569	4,265
FEBRUARY	843		2,208	573			386	4,010
MARCH	SHOP		1,613	707			499	2,819
APRIL	1,735		1,659	821			536	4,751
MAY	796		1,158	1,090			500	3,544
JUNE	912		360	879			40	607
JULY	120	201	1,228	1,875			1,142	4,566
AUGUST	0	2135	260	889			493	3,777
SEPTEMBER	OUT OF SERVICE	364	790	1028	126	167	254	2,436
OCTOBER								
NOVEMBER								
DECEMBER								
TOTAL MILES YEAR TO DATE	5,476	3,060	11,621	7,823	126	167	4,986	32,766
TOTAL MILEAGE	87,241	34,200	30,701	14,354	126	167	95,365	
YEAR	2006	2014	2017	2017	2018	2018	2007	
MAKE	FORD	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	CHEVROLET	FORD	
MODEL	TAURUS	TAHOE	TAHOE	CAPRICE	IMPALA	IMPALA	F150	
FLEET ASSIGNMENT	SPECIAL OPERATIONS	SPECIAL OPERATIONS	CRIMINAL INVESTIGATIONS	CRIMINAL INVESTIGATIONS	SPECIAL OPERATIONS	OPERATIONS SUPPORT	ANIMAL CONTROL	

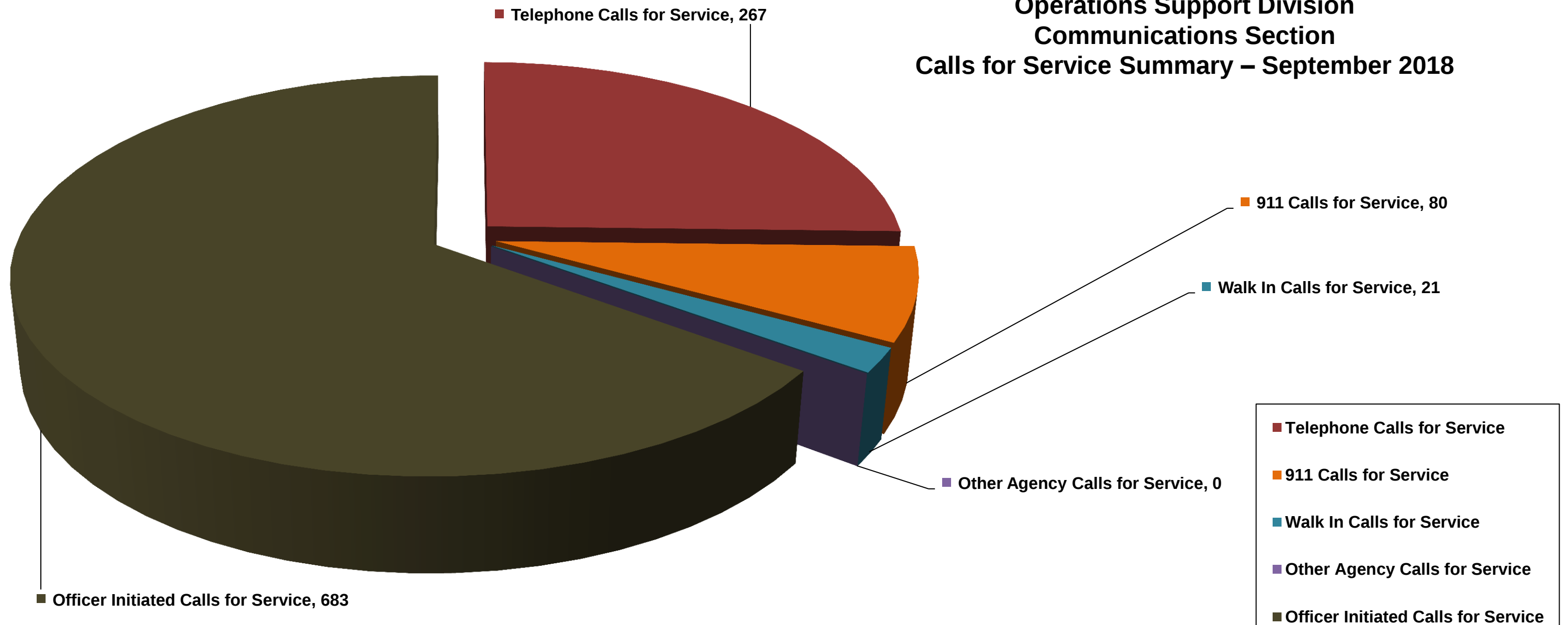
Operations Support Division



**SPECIAL OPERATIONS DIVISION
SUPPORT SERVICES SECTION
COMMUNICATIONS UNIT
CALLS FOR SERVICE SUMMARY**



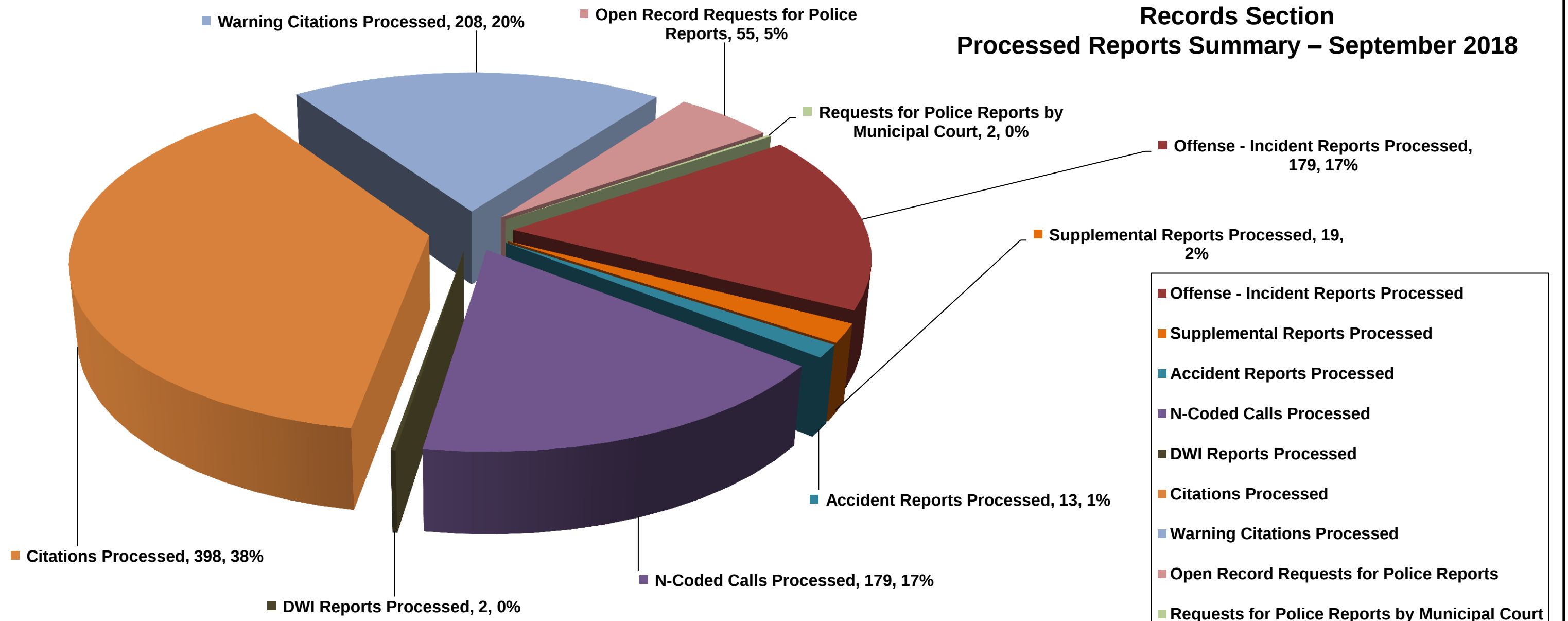
**Operations Support Division
Communications Section
Calls for Service Summary – September 2018**



**SPECIAL OPERATIONS DIVISION
SUPPORT SERVICES SECTION
RECORDS UNIT
PROCESSED REPORTS SUMMARY**



**Operations Support Division
Records Section
Processed Reports Summary – September 2018**



Office of Emergency Management





**IF YOU'RE READY FOR A ZOMBIE APOCALYPSE
THEN YOU'RE READY FOR ANY EMERGENCY!**



Halloween is right around the corner!

Bring your little goblins and join us on Wednesday, October 31st from 6:00 to 8:30 p.m., at Windcrest City Hall for the 6th Annual Windcrest Police Department Halloween Trunk or Treat Event. This is an awesome Family Friendly Safe Event with lots of candy, pumpkins, and treats.

We will also have musical entertainment by The Network Band, as well as great places to take those spooky Halloween Costume photos!



RESPECTFULLY SUBMITTED TO THE CITY COUNCIL THROUGH THE CITY MANAGER

A.O.

A.O. "Al" Ballew
Chief of Police
Emergency Management Coordinator

October 15, 2018

Date

*Please contact me with any questions concerning this report.
This reporting is required by the City of Windcrest Charter § 5.02.3(h).*



WINDCREST PUBLIC WORKS

HIGHLIGHT: September 2018

1. *Repaired a portion of the walking trail in Takas Park.*
2. *Repaired, deep cleaned and repainted the Civic Center and patio area.*
3. *Alley Repair work at 600 Blk. Winter Haven , 400 Blk. of Zephyr.*
4. *Established 2 Electrical Speed signs for P.D. Both signs located on Eaglecrest.*
5. *Painted intersection directional arrows and stop bar at Crestway and Eaglecrest.*

Windcrest Public Works

Monthly Report

2018

Fiscal YTD

September

2017-2018

Duties: September 2018

Hours

Hours

1. Pool Maintenance	48	578
2. Facility Repair / Maintenance	104	1,438
3. Landscaping	404	3,762
4. Job Education	11	164
5. Restrooms/ Park Trash	48	584
6. Pot Holes/ Alley Repair/ Streets	16	1,036
7. Weed Spraying/ Ant treatment	12	126
8. Mowing/ Edging	397	3,208
9. Street Sweep	152	1,672
10. Watering City	19	270

	Hours	Hours
11. Tree Trimming and Chipping	32	552
12. Car Wash	8	143
13. Yard Clean up	16	118
14. Signage Replacement & Repair	21	125
15. Clean and repair Equipment	12	214
16. Mechanic	144	1,858
17. Miscellaneous	10	519
18. Painting Curbs / City	12	88
19. Overtime	0	351
20. Button install	0	58
21. Drainage Repair/ clean up	6	198
22. Christmas Tear-down	0	254
23. Christmas Set-up/decorations	0	568
24. Pond Maintenance	15	173
25. Pick Trash/ City Wide	137	1,051
TOTAL HOURS WORKED	1,624	19,108



WINDCREST TEXAS

City Secretary / Asst. Court Administrator Report for the month of September 2018

Highlights

- Prepared/Posted agenda for 09.05.18 SCCM Budge Public Hearing
- Prepared/posted agenda for 09.10.18 SCCM
- Prepared/Posted agenda for 09.12.18 SCCM
- Prepared/posted agenda for 09.17.18 RCCM
- Posted agenda for 09.13.18 WEDC meeting and attended.

Ordinance Passed

2018-771(O)

2018-772(O)

2018-773(O)

2018-774(O)

Resolutions Passed

2018-675(R)

- Corresponded with Bexar Co. Elections
- Researched and updated member list for Boards and Commissions.
- Met with Mayor and CCM Pedrotti to gain insight and share ideas on improving transparency.
- Open Records filled
 - 149 Police/Accident/Fire/Court Reports/Permits
 - 21 Other
- Civic Center Rentals
 - a. 2 Resident Events
 - b. 14 Civic Events
- Meet with Sparkling Clean Windows staff regarding cleaning contract and coordinated time for initial cleaning.
- Inspected initial cleaning included waxing of floors.
- Attended and assisted with court on 09.4, 11, & 18.18.
- Prepared City Secretary and Court articles for City newsletter.

Goals

1. Continue training/education as City Secretary.
2. Continue training/education as Asst. Court Administrator / Court Clerk.
3. Keep up with organization of City Records.
4. Improve efficiency of the open records request process.
5. Make records under the PIA more available through the website.
6. Establish through the City Website a Citizens Forum.
7. Continue working with Admin/Court/Permits and Post Office staff to ensure customer service and professionalism.
8. Improve and expand the warrant program.

Respectfully submitted to City Council, through the City Manager.

Kelly Rodriguez

October 05, 2018

SIGNATURE

DATE

Kelly Rodriguez, City Secretary

Please contact me with any questions concerning this report 655-0022 ext. 2150

This reporting is required by the City of Windcrest Charter § 5.02.3(h)

SEPTEMBER 2018 OPEN RECORDS REPORT

NAME	DATE REC'D	RESPONSE DUE	DOCUMENTS REQUESTED	DEPT	COMPLETED ?	RELEASED Y / N
					YES / NO	
J. Barela X 113 Requests	09.09.18	09.21.18	permits	permits	yes	yes
G. King	09.07.18	09.21.18	finance docs	finance	yes	yes
P. Dodson	09.19.18	10.03.18	finance docs	finance	yes	no recs responsive
G. King	09.28.18	10.12.18	finance docs	finance	yes	yes
C. Peacock	09.05.18	09.19.18	court docs	court	yes	yes
J. Sinclair	09.27.18	10.11.18	personnel info	permits	yes	yes
J. Sinclair	09.27.18	10.11.18	personnel info	permits	yes	yes duplicate
D.Moore	09.20.18	10.04.18	accident report	police	yes	yes
S. Escobar	09.19.18	10.03.18	permits	permits	yes	yes
S. Escobar	09.19.18	10.03.18	permits	permits	yes	yes
S. Escobar	09.19.18	10.03.18	permits	permits	yes	yes
S. Escobar	09.19.18	10.03.18	permits	permits	yes	yes
B. Shirani	09.17.18	09.30.18	court docs	court	yes	yes
S. Martinez	09.13.18	09.25.18	court docs	court	yes	yes
K.Arriza	09.11.18	09.25.18	police rpt	police	yes	yes
C. Peacock	09.05.18	09.19.18	court docs	court	yes	yes
Comedy Driving	09.01.18	09.17.18	court docs	court	yes	yes
E. Sanchez	09.04.18	09.18.18	police rpt	police	yes	no recs responsive
T. Wilson	09.04.18	09.18.18	police rpt	police	yes	yes
C. Gaston	09.07.18	09.21.18	police rpt	police	yes	yes
V. Garcia	09.04.18	09.18.18	police rpt	police	yes	no recs responsive
K. Starling -Martin	09.05.18	09.19.18	police rpt	police	yes	yes
B. Shirani	09.14.18	09.28.18	police rpt	police	yes	no recs responsive
Lexis Nexis	09.11.18	09.25.18	accident report	police	yes	yes
Yellow Dog	09.01.18	09.17.18	accident report	police	yes	yes
K. Williams	09.18.18	10.02.18	police rpt	police	yes	not Windcrest
That's The Ticket	09.01.18	09.17.18	court docs	court	yes	yes
C. Green	09.11.18	09.25.18	police rpt	police	yes	yes
Lexis Nexis	09.04.18	09.18.18	accident report	police	yes	yes

P. Jensen	09.05.18	09.19.18	police rpt	police	yes	yes
F. Mireles	09.19.18	10.03.18	court docs	court	yes	yes
J. Hartfield	09.12.18	09.25.18	permits	permits	yes	yes
M. Gallegos	09.26.18	10.10.18	police rpt	police	yes	yes
D. Ratamateum	09.28.18	10.12.18	police rpt	police	yes	yes
C. Rother	09.27.18	10.11.18	police rpt	police	yes	yes
W. Short-Covey	09.18.18	10.02.18	police rpt	police	yes	yes
M. Yager	09.18.18	10.02.18	police rpt	police	yes	no recs responsive
L. Miller	09.26.18	10.10.18	police rpt	police	yes	yes
G.Elem	09.14.18	09.28.18	court docs	court	yes	yes
M. Campos	09.27.18	10.11.18	police rpt	police	yes	yes
R. De Leon	09.05.18	09.19.18	staff compensation	finance	yes	yes
R. Henry x 15	09.13.18	09.25.18	contracts & videos	admin	yes	yes
N. Katers	09.05.18	09.19.18	election candidate list	admin	yes	yes
P Brown	09.19.18	10.03.18	citizens to be heard list	admin	yes	yes

Totals

POLICE REPORTS	17
ACCIDENT REPORTS	4
PERMITS	120
COURT	8
OTHER	21
Total number of reports	170

[illegible]

SEPTEMBER 2018 CIVIC CENTER STATS

DATE	NAME	RESIDENT OR NON	TYPE OF FUNCTION	HOURS	SOUND SYSTEM	SECURITY
09.05.18	OPTIMIST CLUB	CIVIC	MEETING	10A-11A	N	N
09.05.18	ARTS & CRAFTS	CIVIC	MEETING	9A-2P	N	N
09.10.18	GARDEN CLUB	CIVIC	MEETING	9A-2A	N	N
09.11.18	LIONS CLUB	CIVIC	MEETING	6P-8P	N	N
09.13.18	WINDBROOK ESTATES	RESIDENT	MEETING	6P-10P	N	N
09.14.18	WINDCREST LITTLE LEAGUE	CIVIC	MEETING	6P-8P	N	N
09.15.18	WINDCREST LITTLE LEAGUE	CIVIC	MEETING	6P-8P	N	N
09.17.18	WINDCREST LITTLE LEAGUE	CIVIC	MEETING	6P-8P	N	N
09.19.18	ARTS & CRAFTS	CIVIC	MEETING	9A-2P	N	N
09.20.18	GARDEN CLUB	CIVIC	MEETING	9A-2P	N	N
09.21.18	NAHN	CIVIC	MEETING	1P-6P	N	N
09.22.18	ELAINE GUMM	RESIDENT	PARTY	1P-6P	N	N
09.25.18	LIONS CLUB	CIVIC	MEETING	6P-8P	N	N
09.26.18	WOMEN'S CLUB	CIVIC	MEETING	10A-2P	N	N
09.28.18	NAHN	CIVIC	MEETING	9A-10A	N	N
09.29.18	TX WE ACT	CIVIC	MEETING	10A-4P	N	N

CITY OF WINDCREST MUNICIPAL COURT - OFFICIAL MONTHLY ACTIVITY REPORT

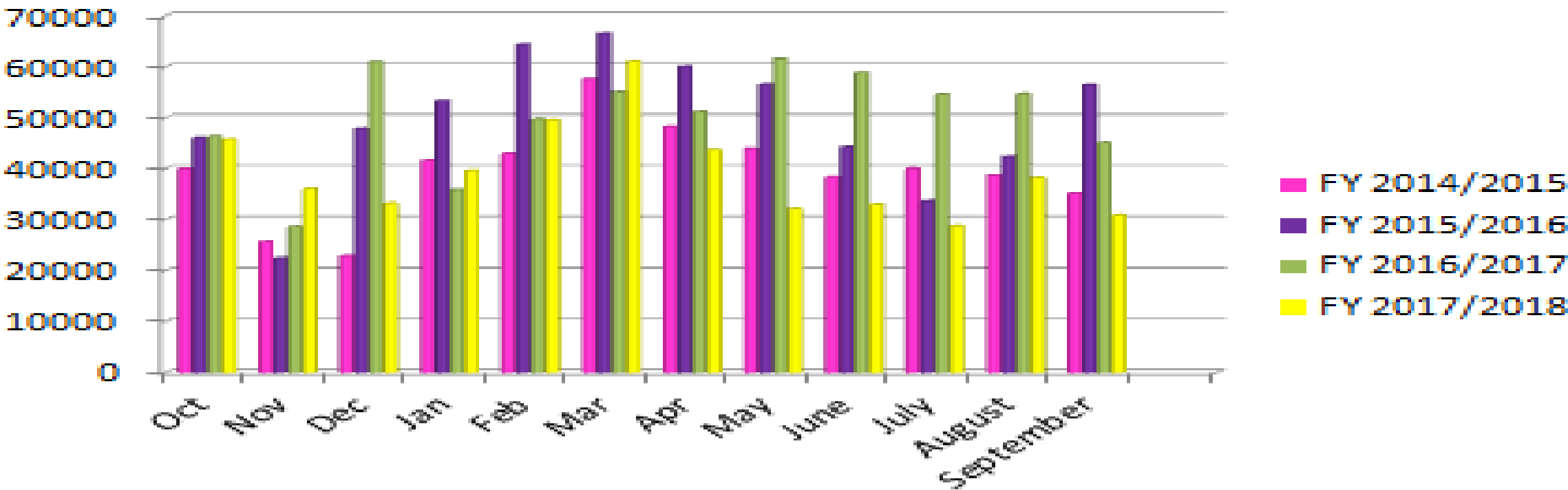
	Oct. 17	Nov. 17	Dec. 17	Jan. 18	Feb. 18	Mar. 18	Apr. 18	May. 18	Jun. 18	Jul. 18	Aug. 18	Sept. 18	TOTAL	Medium Average
Cases Filed	754	835	532	821	484	586	413	396	757	274	307	402	6,561	547
Fines Paid	13	14	11	14	24	27	18	13	18	11	20	16	199	17
Bond Forfeiture	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Guilty	21	25	22	8	10	17	13	18	17	11	19	6	187	16
Guilty	209	179	140	153	210	234	132	113	141	113	161	125	1,910	87
Dismissed	128	90	121	104	132	129	85	65	77	92	99	79	1,201	100
Compliance Dismissals	35	17	27	35	42	25	19	18	13	10	37	37	315	26
Defensive Driving	52	28	22	29	23	13	12	17	19	17	6	11	249	21
Deferred Disposition	113	60	58	93	42	68	67	74	58	69	42	39	783	65
Insurance	3	3	5	1	4	4	0	2	5	1	6	1	35	3
Orders for Community Svc.	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Appeals	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL CASES HEARD	574	416	405	437	303	506	346	320	348	324	368	291	4,638	387
Failure to Appear/Warrants	431	526	233	458	497	492	234	299	307	169	144	362	4,152	346
Warrant Officer Fine/Fee Collected	\$24,370.16	\$16,040.70	\$14,076.77	\$20,418.70	\$41,437.00	\$39,547.22	\$21,862.00	\$21,640.40	\$23,066.40	\$22,875.30	\$36,526.10	\$26,833.50	\$308,694.25	\$25,724.52
Warrant Officer Activity	197	119	114	145	257	225	185	169	158	112	196	226	2103	175.25
Court Fines	\$43,511.21	\$ 34,224.00	\$31,620.41	\$38,112.41	\$47,406.21	\$58,729.46	\$41,421.11	\$30,861.11	\$ 31,604.72	\$27,629.95	\$36,826.45	\$29,719.52	\$451,666.56	\$37,638.88
State Fees	\$22,597.41	\$ 18,192.34	\$ 15,743.45	\$15,347.48	\$21,037.24	\$23,453.58	\$23,285.98	\$ 12,883.75	\$ 13,764.91	\$11,599.62	\$13,302.14	\$ 11,829.62	\$203,037.52	\$16,919.79
City Share of State Fees (10%)	\$2,259.74	\$ 1,819.23	\$ 1,574.34	\$1,534.74	\$2,103.72	\$2,345.35	\$2,328.59	\$ 1,288.37	\$1,376.49	\$1,159.96	\$1,330.21	\$ 1,182.96	\$ 20,303.70	\$1,691.98
Court Technology Fund	\$ 32,019.26	\$ 1,065.19	\$ 945.00	\$1,037.83	\$1,300.52	\$1,463.41	\$942.17	\$ 790.26	\$ 861.85	\$655.85	\$63,168.85	\$ 22,648.83	\$ 126,899.02	\$ 10,574.92
Court Building Security Fund	\$ 40,438.89	\$ 798.80	\$ 708.69	\$778.39	\$975.37	\$1,097.56	\$706.67	\$ 592.66	\$ 646.31	\$491.90	\$623.31	\$ 4,805.02	\$ 52,663.57	\$ 4,388.63
Fee to Omni/State	\$2,134.98	\$ 3,914.29	\$ 4,008.18	\$3,473.98	\$3,162.71	\$3,781.61	\$1,957.10	\$ 1,753.67	\$2,375.81	\$2,618.80	\$2,770.30	\$ 2,603.82	\$ 34,555.25	\$2,879.60
Collection Agency Fees														
TOTAL CITY REVENUE	\$45,770.95	\$ 36,040.23	\$33,194.75	\$39,647.15	\$49,509.93	\$61,074.81	\$43,749.70	\$32,149.48	\$32,981.21	\$28,789.91	\$38,156.66	\$30,902.48	\$ 471,967.26	\$39,330.61
PRIOR Years Total Collections	\$ 44,968.79	\$ 28,651.04	\$61,013.89	\$35,863.68	\$49,709.67	\$55,008.91	\$51,134.45	\$61,567.40	\$58,879.63	\$54,629.93	\$54,691.01	\$ 45,070.68	\$ 601,189.08	\$ 50,099.09

Persons Arrested (Held in WCPD)	22	16	12	13	15	11	19	23	19	25	30	16	221
Persons Incarcerated (HELD IN GC)	1	3	4	0	1	1	0	0	1	3	0	2	16
Cost of Incarceration	\$600.00	\$ 1,450.00	\$1,000.00	\$0.00	\$150.00	\$150	\$0.00	\$0.00	\$500.00		\$0.00	\$550.00	\$ 4,400.00

2016/2017 Court Activity														
Cases Filed	765	859	507	865	630	919	892	1291	822	651	797	716	9714	
Court Fines	\$ 43,912.09	\$26,815.19	\$ 35,116.68	\$35,116.68	\$49,079.47	\$ 50,492.75	\$50,138.78	\$60,365.23	\$ 56,295.14	\$52,231.29	\$ 52,004.20	\$ 42,543.27	\$ 554,110.77	
Persons Arrested	14	13	22	26	24	33	27	57	35	25	14	32	322	
Persons Incarcerated	0	2	1	1	2	0	3	3	1	3	2	1	19	
Cost of Incarceration	\$0	\$ 350.00	\$ 950.00	\$ 900.00	\$ 600.00	\$ -	\$ 450.00	\$ 800.00	\$ 100.00	\$ 500.00	\$ 450.00	150	\$ 5,250.00	
Warrant Officer Fine/Fee Collected	\$25,884.60	\$19,994.60	\$ 13,576.00	\$23,009.78	\$42,132.50	\$ 45,050.92	\$25,213.87	\$56,481.77	\$41,338.80	\$22,875.30	\$ 24,423.25	\$ 38,048.50	\$378,029.89	\$31,502.49
Warrant Officer Activity	115	120	105	163	228	251	170	312	236	112	144	224	2180	182

TOTAL CITY REVENUE FROM COURT

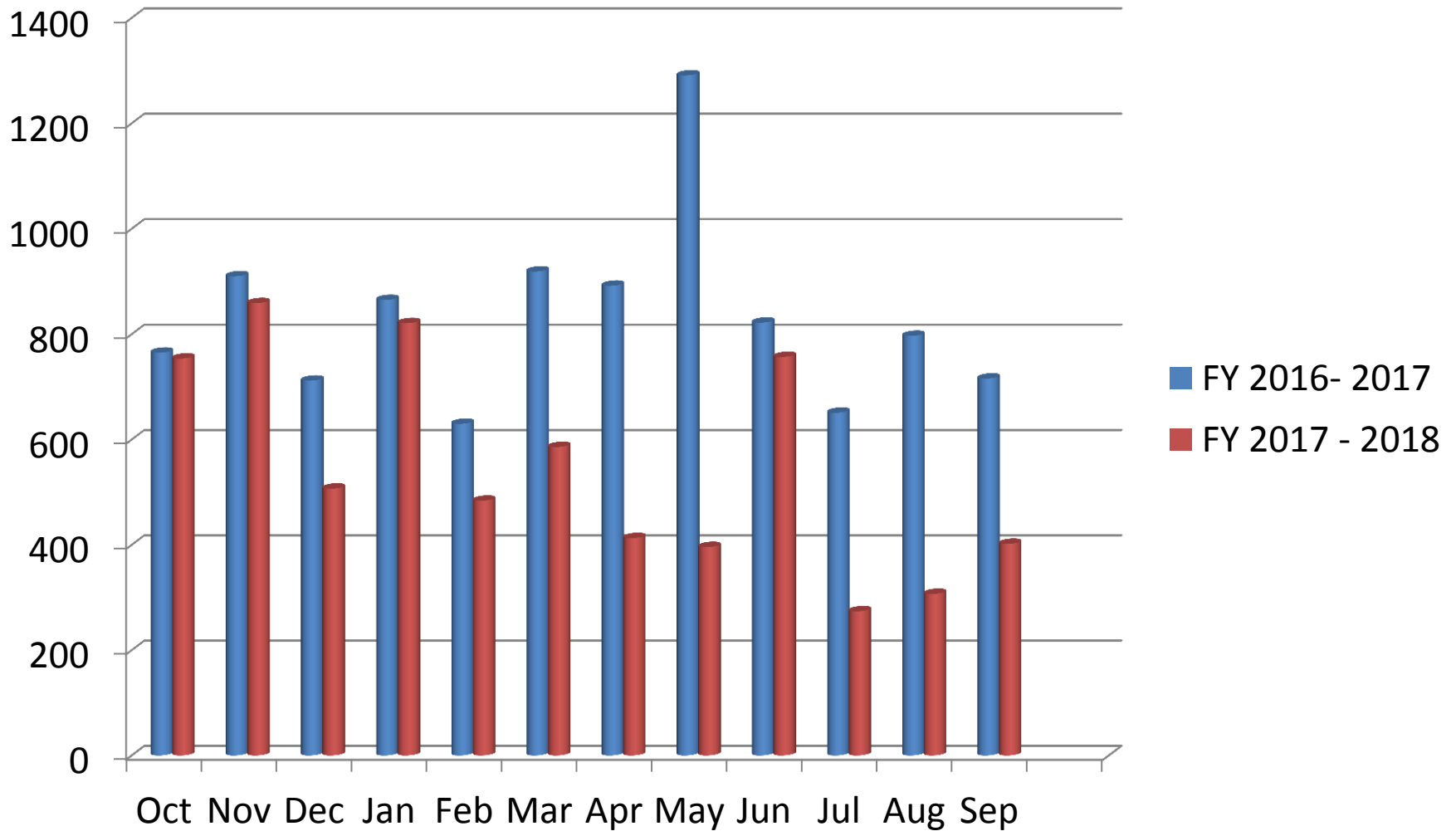
(4 year comparison)



CASES FILED

FY 2016/2017 vs. FY 2017/2018

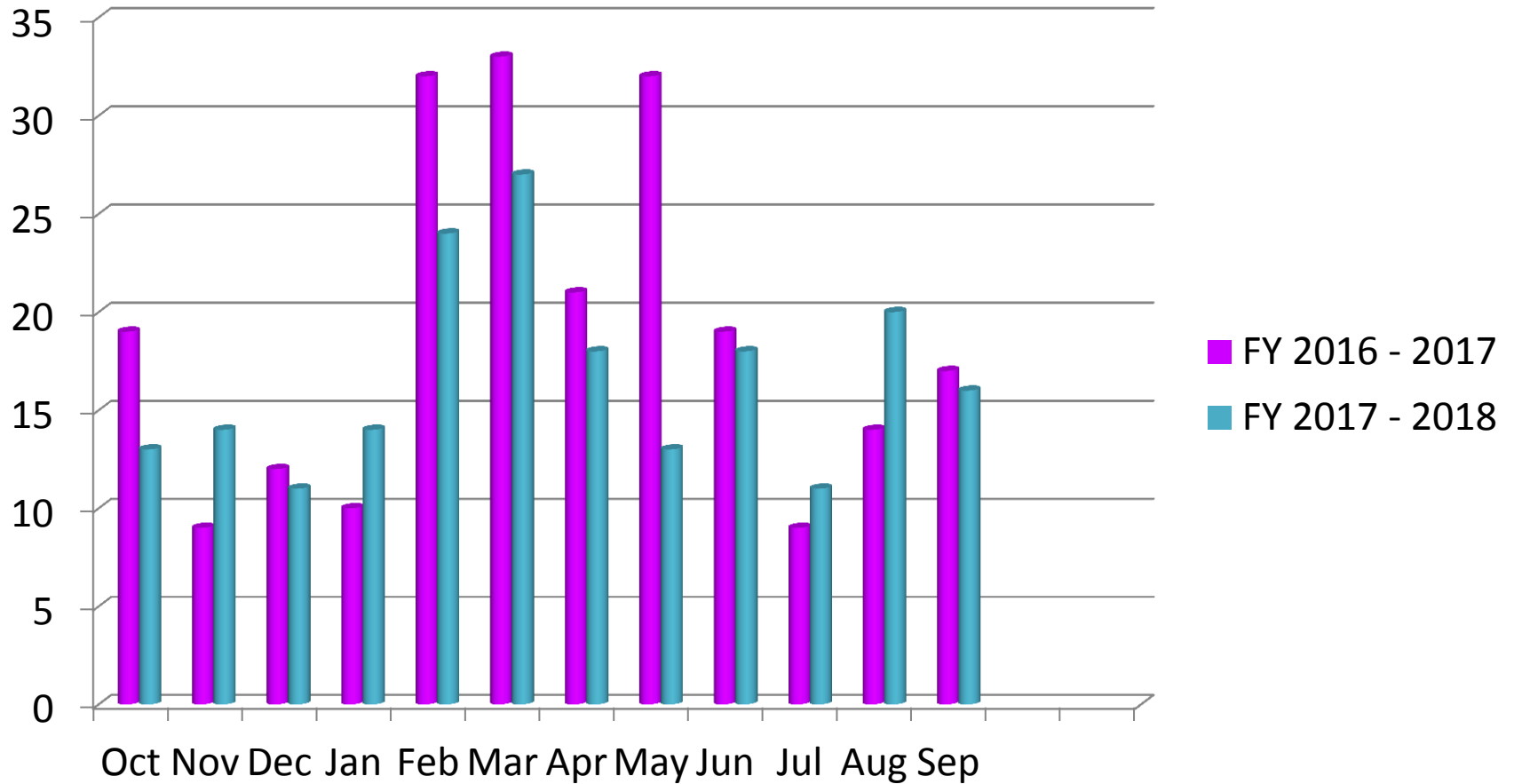
(Citations from Police Department, Code Enforcement, Animal Control)



FINES PAID

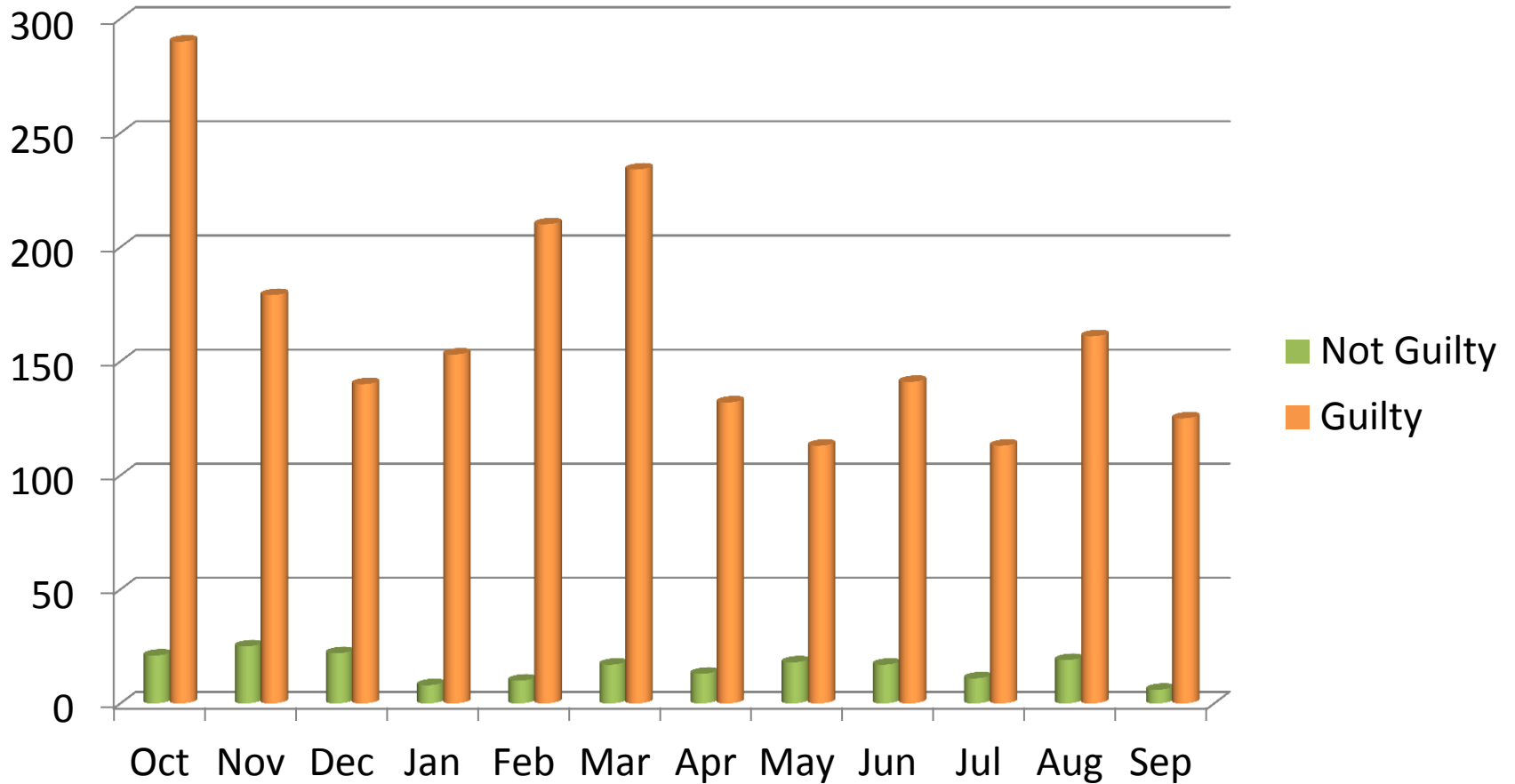
FY 2016/2017 vs. FY 2017/2018

(Number of cases in which defendants came in and paid in full and case was closed. Does not include defendants who were granted Deferred Disposition or Defensive Driving)



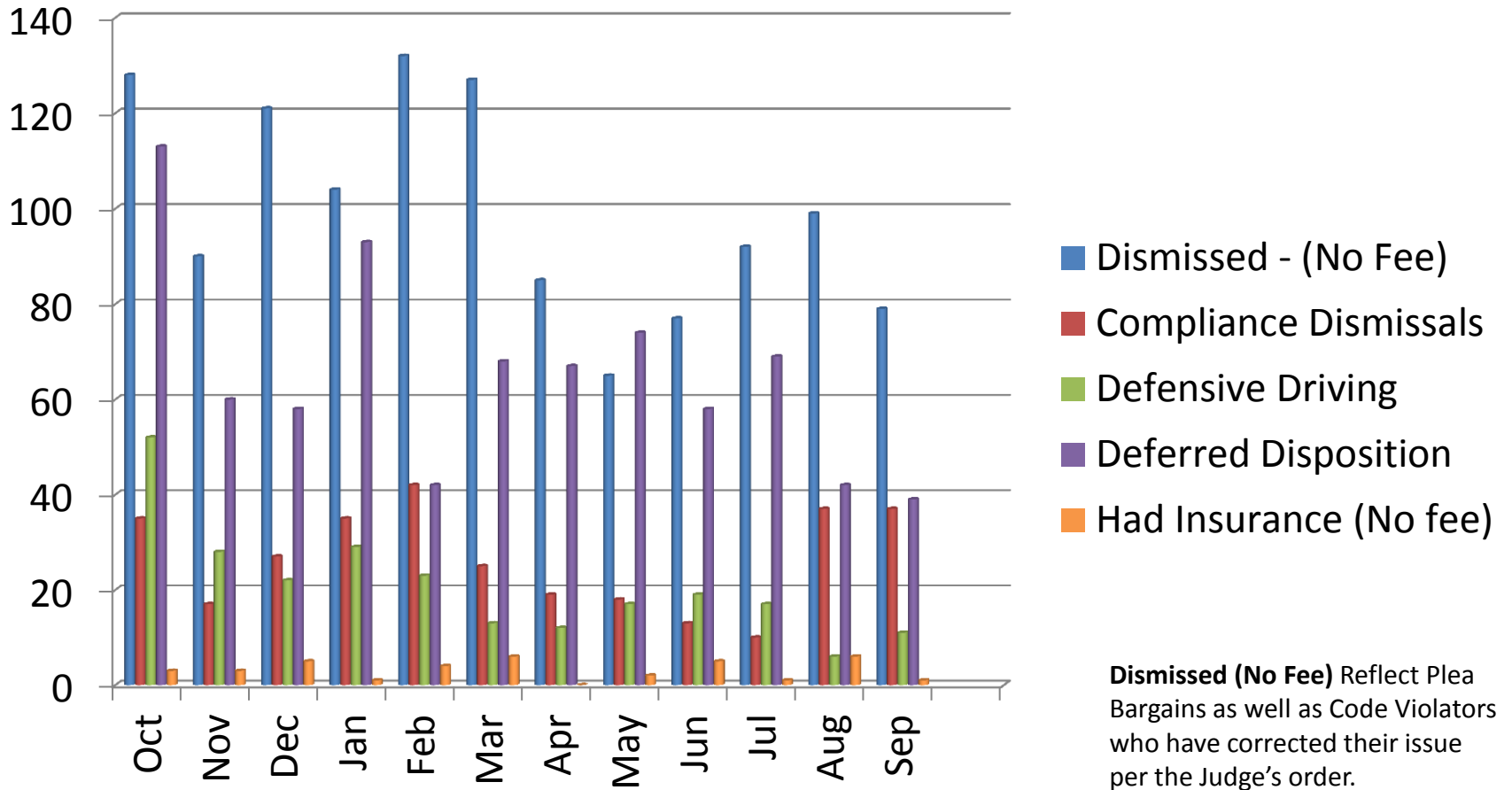
NOT GUILTY / GUILTY

(Numbers only, not \$ amounts. Guilty column correlates with defendants who paid fines in FY 2017 – 2018 from above slide)

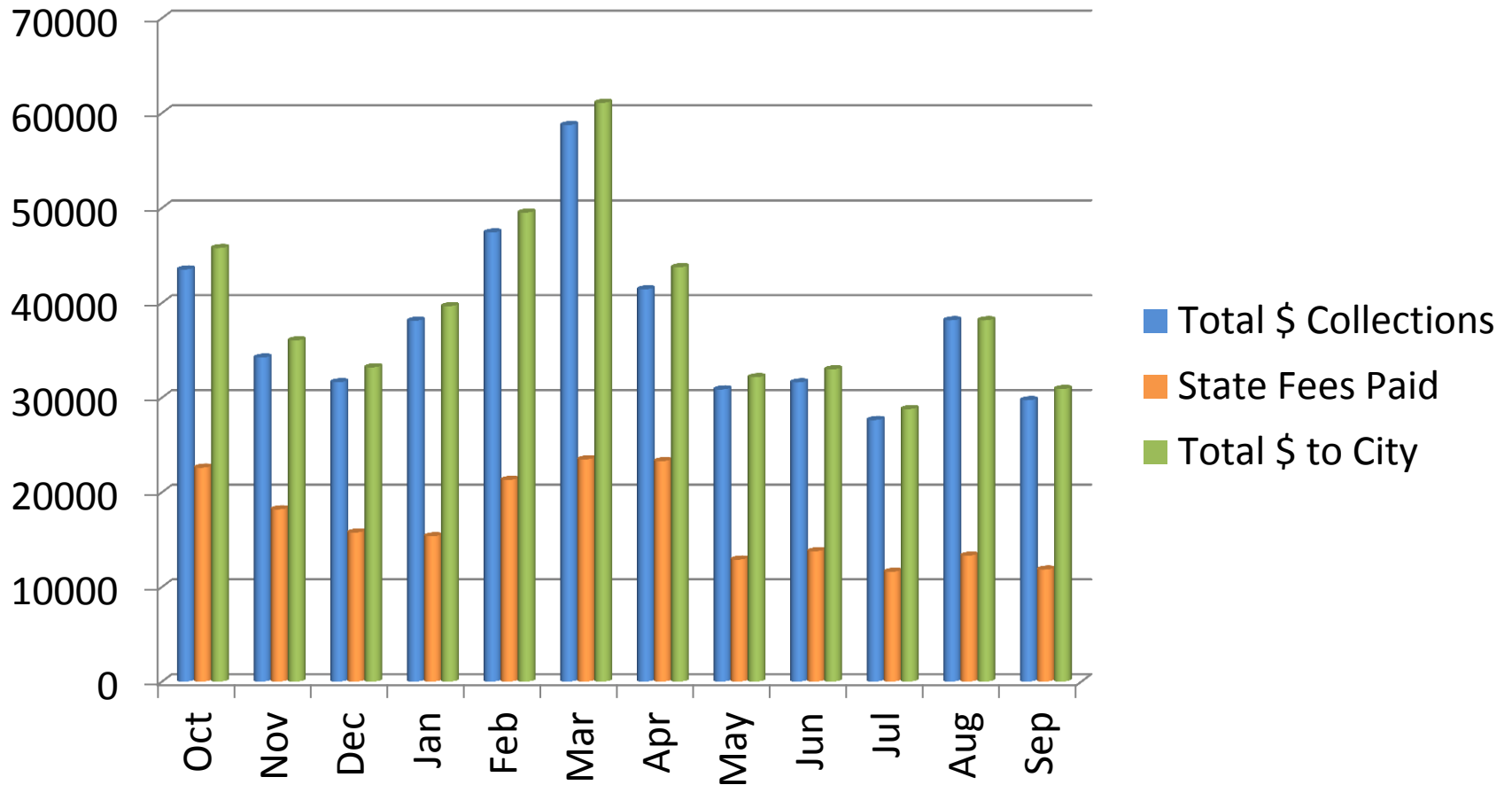


DISMISSALS

(Numbers only, not \$ amounts)

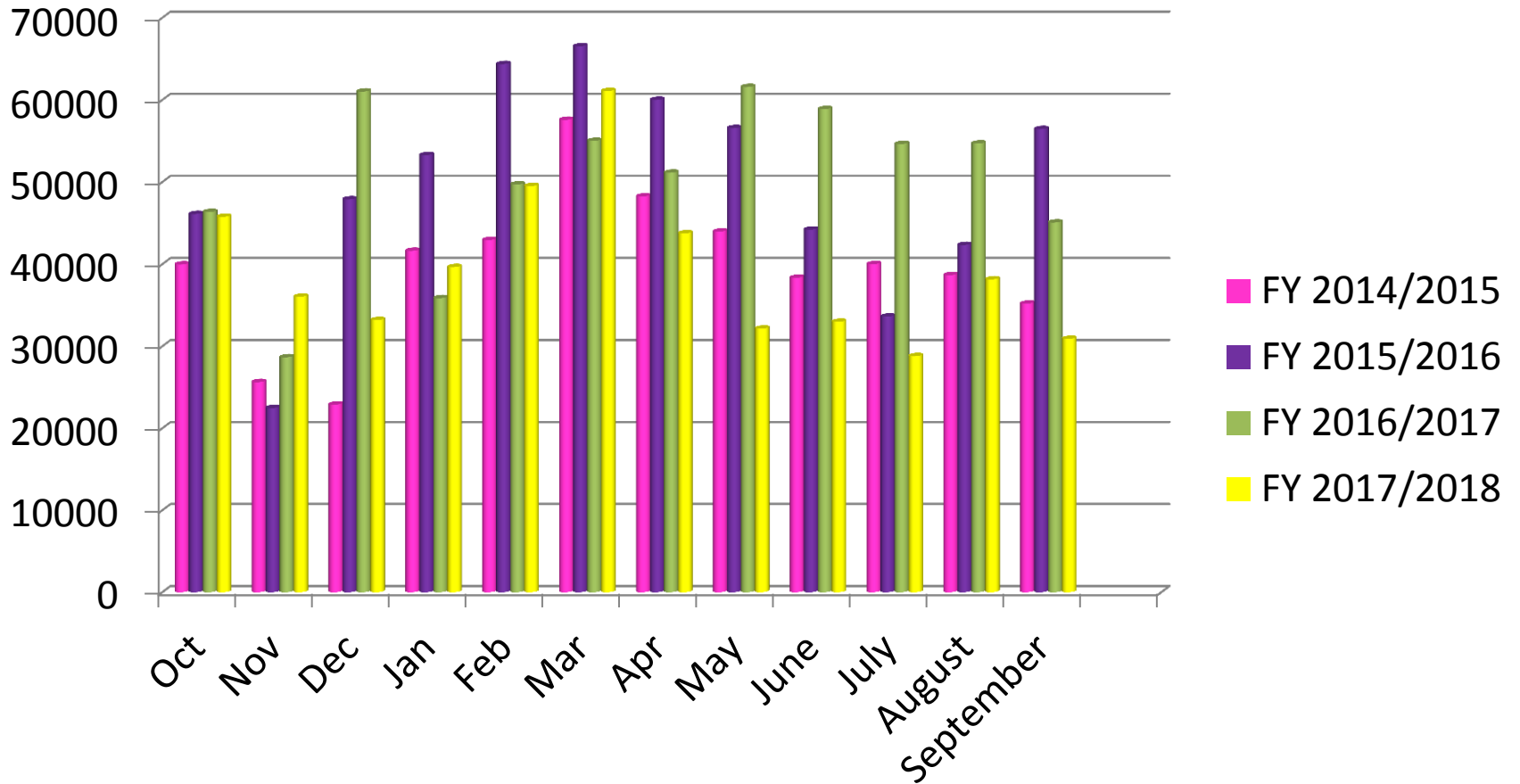


DISTRIBUTION OF TOTAL COURT COLLECTIONS



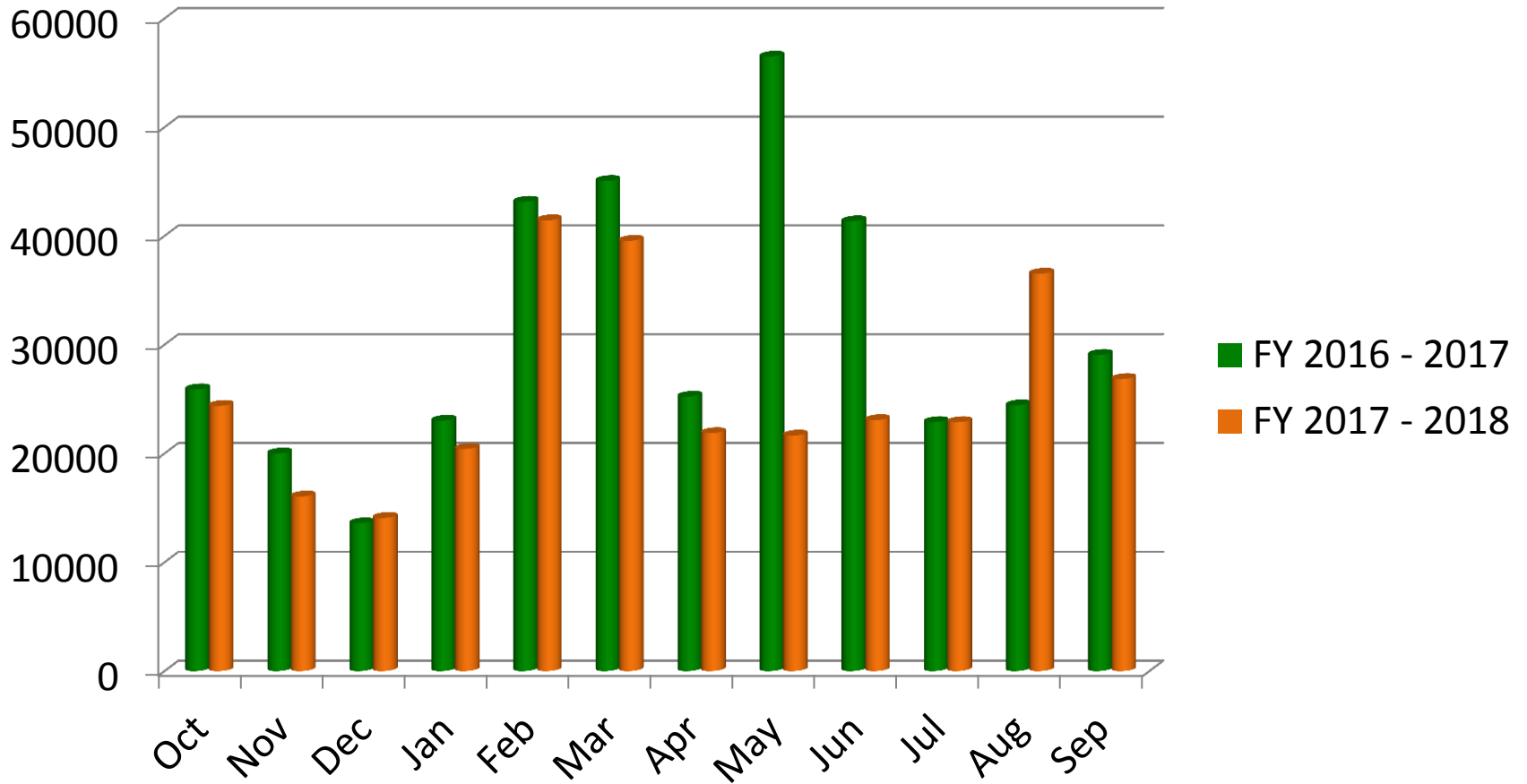
TOTAL CITY REVENUE FROM COURT

(4 year comparison)



WARRANT COMPARISON OF FINES AND FEES COLLECTED

(FY 2016 – 2017 vs FY 2017 – 2018)



			September 2018						
#	CITATION	DEFENDANT	WARRANT OFFICER COMMENT	ACTION	\$\$\$	WARR	ARR	JLD	DAYS JAILED
1	90984	DANNER, CODY	PAID ONLINE	FINE	\$454.00	2			
2	80850	ANDERSON, LATANYA T	HELD AT WPD	BOND	\$150.00	2	1		
3	60859	GRANT, EDWARD, LEE	HELD AT WPD	TS	\$0.00	3	1		
4	93649	ORTIZ, ADRIAN	PAID IN FIELD	BOND	\$300.00	3			
5	81370	RAMIREZ, UBALDO	WALK IN	BOND	\$100.00	3			
6	93811	TEVINI, ROBERTO JR	HELD AT WPD	BOND	\$200.00	2	1		
7	54707	LONGORIA, DAVID	PAID ONLINE	FINE	\$332.00	2			
8	93826	GONZALEZ, CELINA	PAID IN FIELD	BOND	\$400.00	4			
9	93306	FRANCO, NATALIA	PAID IN FIELD	BOND	\$100.00	2			
10	93227	CANALES, VIRGINIA	WALK IN	BOND	\$200.00	2			
11	55335F	TRACY, ELGIN	PAID ONLINE	FINE	\$235.30	1			
12	93830	VARGAS BALDERAS, SET	WALK IN	BOND	\$250.00	3			
13	90156	SINGLETON, ANNETTE, THOMAS	WALK IN	BOND	\$200.00	2			
14	93142	WINLAND, DONOVAN	HELD AT WPD	BOND	\$350.00	2	1		
15	93336	SKINNER-BECK, ARIANNA, IRMA	WALK IN	BOND	\$200.00	2			
16	93374	ZERTUCHE, JUAN	WALK IN	BOND	\$400.00	3			
17	93189	DUNCAN, NATHAN, DOUGLAS	PAID IN FIELD	BOND	\$100.00	3			
18	90892	COOK, DIAMOND	WALK IN	BOND	\$200.00	3			
19	39644	CISNEROS, CHRISTOPHER, A	ATTY	FINE	\$812.00	3			
20	36006	CRANE, SHERMAN	HELD AT WPD	FINE	\$610.00	1	1		
21	76020	ALVARADO, VIRGINIA	PAID ONLINE	FINE	\$664.30	2			
22	93195	HOLMGREN, BRIANNA	PAID IN FIELD	BOND	\$150.00	2			
23	85951	IBAVE, JAVIER	PAID ONLINE	FINE	\$451.00	2			
24	86668	VANN, JNAY	WALK IN	FINE	\$454.00	2			
25	77443	HENDERSON, MARC, ANTHONY	WALK IN	FINE	\$411.00	2			
26	66387	HILL, GOLDIE	MAILED IN	FINE	\$323.00	2			
27	80008	HURTS, SHAWNCEY	WALK IN	FINE	\$667.00	3			
28	42443	MANN-RAMOS, JULIAN MARCELLUS	HELD AT WPD	BOND	\$100.00	2	1		
29	34412	IVY, ANTHONY	WALK IN	FINE	\$1,054.00	4			
30	80962	GALVAN, BELINDA	WALK IN	FINE	\$369.00	1			
31	90359	SHOCKEY, KARLA, J	HELD AT WPD	FINE	\$341.00	1	1		
32	86849	STOKES, SHELLEY, MARIE	WALK IN	FINE	\$183.00	1			
33	88187	TEALER, KURRENCE, TRAE	HELD AT WPD	BOND	\$150.00	4	1		
34	90886	FLORES, CHRISTOPHER	WALK IN	FINE	\$686.00	2			
35	90956	ROCHA, IRENE	WALK IN	FINE	\$236.00	1			
36	86287	RHODES, JAMES	PAID ONLINE	FINE	\$737.00	2			
37	93240	JACKSON, PRINCE, EDWARD	HELD AT WPD	BOND	\$350.00	5	1		
38	89626	MARTINEZ, VANESSA, GUEVARA	HELD AT WPD	BOND	\$200.00	2	1		
39	89783	MIRELES, FRANK	WALK IN	FINE	\$179.10	1			
40	88548	TAYLOR, BRENNAN	HELD AT WPD	FINE	\$316.10	1	1		
41	91161	HERNANDEZ, BRIANNA, ALISE	PAID IN FIELD	BOND	\$300.00	2			
42	96566	HANCOCK, RONALD, NEAL JR	PAID IN FIELD	BOND	\$100.00	3			
43	91403	MARTINEZ, JENNIFER, IRMA MARIE	HELD AT WPD	FINE	\$205.00	1	1		
44	90443	GARCIA, ADRIAN	WALK IN	BOND	\$200.00	2			
45	90513	JACKSON, KEVIN	WALK IN	BOND	\$100.00	1			
46	91478	SURBER, BRYON, LEE	HELD AT WPD	JAILED	\$0.00	2	1	1	5
47	82448	CONNER, CAMILLA	HELD AT WPD	JAILED	\$0.00	2	1	1	6
48	78482	LIMON, ANDREW	PAID ONLINE	FINE	\$496.00	2			
49	91480	CAVAZOS, JESUS, R	PAID IN FIELD	BOND	\$500.00	3			
50	91474	MARTINEZ, ANGEL, FRANCISCO	PAID IN FIELD	FINE	\$454.00	2			
51	90344	LOPEZ, BRAYAN	HELD AT WPD	BOND	\$50.00	2	1		
52	91421	SINGLETARY, DEBORAH, ANN	HELD AT WPD	BOND	\$100.00	3	1		
53	88344	HERRON, CHANNICE, S T	HELD AT WPD	BOND	\$352.00	6	1		
54	1406	HALL, CALVIN, LEE	HELD AT WPD	PR	\$0.00	28	1		
55	67746	REESE, ANTONIE	MAILED IN	FINE	\$871.00	4			
56	90085	TURNER, ANTONIO, JOSE	PAID IN FIELD	BOND	\$250.00	2			
57	62813	THOMAS, ANJELITA	WALK IN	BOND	\$300.00	3			
58	93603	NEVINS, LYDIA, ELISE	WALK IN	FINE	\$100.00	1			
59	91366	SMITH, RYAN, CHRISTIAN SAGE	PAID IN FIELD	BOND	\$100.00	3			
60	90568	HULBERT, ADONIS, KAREVE	WALK IN	BOND	\$100.00	2			
61	88913	SALGADO, EDGAR, C	WALK IN	BOND	\$100.00	1			
62	36586	MUNOZ, KRISTAL, M	WALK IN	BOND	\$500.00	3			
63	83673	GARZA, ERICK	PAID ONLINE	FINE	\$339.90	2			
64	74552	DAVIS HARPER, KEENAN	WALK IN	FINE	\$495.00	1			
65	90620	NOHAMMAD, MARSHAL	PAID ONLINE	FINE	\$360.90	1			
66	90150	SALAZAR, RYAN	PAID ONLINE	FINE	\$379.10	1			
67	68277	GUTIERREZ, SAMUEL	PAID	FINE	\$611.00	3			
68	79879	CANTU, LUIS	WALK IN	BOND	\$500.00	3			
69	93750	MARTIN, DARRELL	WALK IN	BOND	\$100.00	3			
70	89421	CASTILLEJA, HECTOR	WALK IN	PP	\$100.00	1			
71	91346	HERNANDEZ, SANDY	PAID IN FIELD	BOND	\$100.00	2			
72	87835	ZAMORA, ANNA, MARIE		TS	\$0.00	2			
73	84829	FLAHARTY, RANDY, R		TS	\$0.00	4			
74	86424	MACKEY, DEMETRIC, D U		TS	\$0.00	1			
75	57802	HART, WILLIAM, STEVEN		TS	\$0.00	3			
76	16354	GARCIA, NOEL, CANTU		TS	\$0.00	3			
77	93132	ZUNIGA, GEORGE		TS	\$0.00	3			
78	88742	EARVIN, NAVIA		TS	\$0.00	3			
79	82653	SANCHEZ, STEVE, JOEL	HELD AT WPD	PR	\$0.00	2			
80	60355	CASTILLO, MONA, JANE	WALK IN	FINE	\$248.00	1			
81	83106	GALINDO, ROBERTO	PAID ONLINE	FINE	\$454.00	2			
82	93961	REYES, MILLIE, PEREZ	HELD AT WPD	BOND	\$200.00	2			
83	84945	REYNA, MIGUEL	PAID ONLINE	FINE	\$646.00	1			
84	93890	EVINS, ALICIA, MARIE	PAID IN FIELD	BOND	\$150.00	3			
85	86732	MARTINEZ, JOSE, ANTONIO	PAID ONLINE	FINE	\$1,443.00	4			
86	91148	PACHECO, ANDREW	PAID ONLINE	FINE	\$496.00	2			
87	91396	RAMIREZ, RUBI	PAID ONLINE	FINE	\$516.00	2			
88	36123	WATERS, VICTORIA	PAID ONLINE	FINE	\$901.80	3			
89									
90									
91									

Total: 91

\$26,833.50	226	18	2	11
TOTAL	WARRANTS	ARRESTED	JAILED	DAYS JAILED

Police Officer Contacts = 69

WARRANT ROUND-UP 09/17- 09/21
TOTAL PEOPLE = 37
WARRANTS CLEARED = 75
ARRESTED = 10
JAILED = 2
TOTAL \$\$ = \$9,890.10
OFFICER CONTACTS = 55

**Building Services & Health Reports
September 2018**

Permit Report

Alarm Permits

Alarm permits are updated as they are submitted.

Permit Highlights

The Wash Tub is very close to completing construction and eager to start business.

The Avaruus project for Global at 8940 Fourwinds Dr. have approved plans for demolition and will start soon.

Permits Summary

A total of 55 permits were issued for the month of June with a \$357,382.20 valuation.

35 permits were issued for residential homes.

20 permits were issued for commercial business.

Health Report

Health inspector, Homer Emery performed 7 inspections. Three restaurants were given grade A, one restaurant was given grade B. And three restaurants had only a few corrective item and were given time to take corrective actions.

**Delma Cortez
Permits Clerk
10/12/2018**



WINDCREST TEXAS

Post Office Report for the Month of September 2018

Highlights

1. Total sales for September 2018 were \$49,908.86. That includes all postage stamps/meter postage and money order fees.
2. Our Post Office has had visits from the main Post Office supervisors with nothing but favorable comments about our continued improvement.

Goals

1. In October 2018 we will continue to reorganize and streamline customer flow for speedier service.
2. As always, our ultimate goal is to provide the citizens of Windcrest with a Post Office that is clean and efficiently run.

Respectfully submitted to City Council, through the City Manager.


SIGNATURE

David Rodolfo Jr. Post Office Supervisor


October 04, 2018

DATE

Please contact me with any questions concerning this report 655-0022 ext. 2430

This reporting is required by the City of Windcrest Charter § 5.02.3

	2018 YTD
Jan 2018... \$45,708.80	
Feb 2018...\$56,121.76	\$101,830.56
Mar 2018...\$65,429.36	\$167,259.92
Apr 2018...\$53,449.76	\$220,709.68
May 2018...\$56,790.45	\$277,500.05
Jun 2018...\$55,340.19	\$332,840.24
Jul 2018....\$54,515.65	\$3873,55.89
Aug 2018...\$56068.67	\$443,424.56
Sep 2018...\$49,908.86	\$493,333.42
Oct 2018...	
Nov 2018...	
Dec 2018...	



City Council Agenda Item Report

October 15, 2018

Contact – Don Hakala
dhakala@windcrest-tx.gov

Resolution # 2018-676(R)

SUBJECT: Deliberation and possible action on a resolution approving the quote from Barcom to provide a new phone system to the City of Windcrest and authorizing the City Manager to execute a contract for such services.

1. BACKGROUND/HISTORY

The new phone system was requested by the Finance department in the FY 18-19 budget and was approved by the City Council. The existing phone system is outdated and is impossible to fix due to the age. The attached proposal from Barcom is based on the DIR contract where all prices are negotiated by the state. (<https://dir.texas.gov/View-Search/Contracts-Detail.aspx?contractnumber=DIR-TSO-2654&keyword=DIR-TSO-2654>)

2. FINANCIAL IMPACT -

\$37,441.48 would be provided from Capital Expenditures (01-530-820) was approved by the City Council in the FY 18-19 budget.

3. ACTION OPTIONS/RECOMMENDATION

Staff recommends approving the proposal from Barcom to upgrade an existing phone system with the new Avaya phone system to provide a better/upgraded tool to improve communication between city employees and residents, vendors etc.



RESOLUTION NO. 2018-676(R)

**A RESOLUTION OF THE CITY OF WINDCREST
APPROVING THE QUOTE FROM BARCOM TO PROVIDE
A NEW PHONE SYSTEM TO THE CITY OF WINDCREST**

WHEREAS, The City is in need of an update for its phone systems; and

WHEREAS, BarCom Technology Solutions is a recognized vendor on a state authorized DIR buy-board for Avaya phone systems; and

WHEREAS, the City of Windcrest has utilized BarCom in the past; and

WHEREAS, the City received BarCom's submission of October 1, 2018 for an update of its phone systems, which is attached to this resolution; and

WHEREAS, after comparing to other quotes of similar products and a similar vendor the City finds the costs in BarCom's submission are reasonable and appropriate.

NOW THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF WINDCREST, TEXAS that City Manager is authorized to purchase and may enter into any necessary contracts to purchase and install the necessary phone system equipment from BarCom up to, but not exceeding \$40,000.00 to be paid out of the City's available funds.

DULY PASSED AND APPROVED, on the _____ day of _____, 2018 at a regular meeting of the City Council of the City of Windcrest, Texas, which was held in compliance with the Open Meetings Act, Gov't. Code §551.001, et. Seq. at which meeting a quorum was present.

CITY OF WINDCREST, TEXAS

Dan Reese, Mayor

ATTEST:

Kelly Rodriguez, City Secretary

APPROVED:

Ryan Henry, City Attorney



1400 SERIES DIGITAL DESKPHONES

The 1400 Series Digital Deskphones is a new, value-priced family of deskphones designed to meet communication needs with the quality and reliability you expect from Avaya.

The 1400 Series Digital Deskphones family is designed for the same user profiles as the 9600 Series IP Deskphones or the 1600 Series IP Deskphones. By providing a range of endpoints covering the differing needs of users, Avaya makes it possible for companies to equip their workforce with deskphones that look great, sound better, enhance productivity, and turn communications into a competitive advantage. With similar industrial design, the 1400 Series Digital Deskphones, 1600 Series IP Deskphones and the 9600 Series IP Deskphones may be deployed in mixed environments or on their own, delivering:

- Digital telephones for the value-oriented customer
- Straightforward, familiar access to the most common telephony features
- Cost effective, competitive price point
- Quality and reliability you expect from Avaya



For businesses seeking an easy, cost-effective solution for digital networks, Avaya presents the 1400 Series Digital Deskphones. With features and capabilities of the Avaya digital/DCP network, these phones offer an attractive upgrade from older systems or an addition to your existing Avaya phone solution portfolio.

The 1400 Series Digital Deskphones combine traditional telephone features such as dual LED indicators and fixed feature buttons (e.g., conference, transfer, hold) with contemporary innovations such as softkeys, navigation wheel and a context-sensitive user interface. Also standard on the 1400 Series Digital Deskphones: speakerphones, white backlit displays and multi-line capabilities. These stylish phones are a smart addition to any retail store, branch or corporate office.

A Familiar, Functional Interface

The 1400 Series Digital Deskphones combine the best of past and present. Fixed keys – familiar to any phone user – provide easy access to the most common features. Meanwhile, flexible softkeys provide contextual guidance and prompts for ease of use and efficiency.

Clear Sound, Clean Looks

The 1400 Series Digital Deskphones offer clear, clean audio that will more than satisfy the most discerning users. All models come with an integrated speakerphone. The phone's streamlined industrial design reflects its function as a true business-class communications device.

Built-in Investment Protection

The 1400 Series Digital Deskphones have been engineered to adapt to your company's growing needs. The headset interface allows you to attach headsets on your 1408 Digital Deskphone and 1416 Digital Deskphone, while the 32-button expansion module for the 1416 Digital Deskphone can be custom-programmed to fulfill a wide range of specific user needs.

Top Value for Your Communications Dollar

You expect top quality and reliability from Avaya and the 1400 Series Digital Deskphones deliver by giving you a solidly built phone that can stretch your investment and lower total cost of ownership. It's a cost-effective solution that delivers significant competitive advantages at its price point.

For Walkup users: the 1403 Digital Deskphone (IP Office only). The Avaya 1403 Digital Deskphone is designed for the Walkup user and the Everyday user. It's ideal for locations such as common areas in offices, stockrooms, lobbies, or drop-in desks. Visitors – including customers – are examples of Walkup users who need a phone with a simple, familiar interface. It's also perfect for the Everyday phone users for whom a phone is not the one critical piece of their communication needs.

1403 Digital Deskphone highlights:

- Supports 3 administrable feature buttons
- Each button includes dual LEDs (red, green) providing explicit status for the user
- Includes fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute

- Includes high-quality speakerphone
- Two-line by 16-character display, white backlit for easier viewing in all lighting conditions

For Everyday users: the 1408 Digital Deskphone. Everyday users typically rely on several forms of communication including voice and email – and while they require a quality telephone, their telephone use is relatively light or straight-forward in nature. Cubicle workers and sales staff within a retail store are examples of Everyday users for whom the 1408 Digital Deskphone delivers a productivity-enhancing telephone.

1408 Digital Deskphone highlights:

- Supports eight administrable feature buttons
- Each button includes dual LEDs (red, green) providing explicit status for the user
- Includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute
- Includes high-quality speakerphone
- Supports a broad portfolio of wired and wireless headsets through its integrated headset jack
- Large capacity contacts and call log applications that can enhance productivity and personalization
- Context sensitive user interface along with three softkeys and a four-way navigation cluster – ideal for scrolling through the local contacts list or call logs
- The three-line by 24-character display is white backlit for easier viewing in all lighting conditions

For Navigators: the 1416 Digital Deskphone. The Avaya 1416 Digital Deskphone is designed for the Navigator type user. Receptionists, assistants, and managers are examples of Navigator users – people who answer incoming calls, transfer customers to

different departments or extensions, and monitor several line appearances throughout a typical day. For the Navigator user, the 1416 Digital Deskphone provides the most one-touch line/feature/speed-dial buttons without the need to scroll through on-screen lists.

1416 Digital Deskphone highlights:

- The 1416 Digital Deskphone supports 16 administrable feature buttons on the phone itself – and a 32-button expansion module provides access to a total of 48 feature keys or speed dial buttons
- Each of the buttons features a dual LED (red, green) providing explicit status for the user
- For a familiar look and feel, the 1416 Digital Deskphone includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold and mute
- In addition, the 1416 Digital Deskphone includes a high-quality speakerphone, and supports a broad portfolio of wired and wireless headsets through its integrated headset jack
- Context sensitive user interface along with three softkeys and a four-way navigation cluster – ideal for scrolling through the local contacts list or call logs
- The viewing angle of the display on the 1416 Digital Deskphone is adjustable and measures four lines by 24 characters
- Additional caller related information is displayed with active appearances for easier call handling
- The display is white backlit for easier viewing in all lighting conditions



Connectivity

	1403	1408	1416	Button Module
Avaya Aura™ Communication Manager	x	✓	✓	✓
	Avaya Aura Communication Manager 5.2.1 or later			
IP Office	✓	✓	✓	✓
	IP Office Release 6.0 or later			
Integral Enterprise	x	✓	✓	✓
	E07, IEE2 or later			

Features

Key Features	1403	1408	1416
Color	Black	Black	Black
Handset with 9-foot cord	Yes	Yes	Yes
Stand	Wedge	Dual position flip	Dual position flip
Wall-mountable	Yes	Yes	Yes
Adjustable tilt Display	No	No	Yes
Graphical Display size: rows x pixels	128 x 25 pixels	181 x 40 pixels	181 x 56 pixels
# rows x characters (approximate)	~ 2 x 18	~ 3 x 26	~ 4 x 26
# Chinese characters (12x12 pixels per character)	2 x 10	3 x 14	4 x 14
Permanently-labelled feature buttons: Speaker, Mute, Volume, Avaya Menu, Hold, Conference, Transfer, Drop, Redial	Yes	Yes	Yes
Permanently-labelled feature buttons: Headset, Phone, Call Log, Contacts, Voicemail Message	No	Yes	Yes
Permanently-labelled Navigation Cluster (Up/Down, Left/Right, OK)	No	Yes	Yes
Message Waiting Indicator	Yes	Yes	Yes
Administrable Buttons	3	8	16
Contextual softkey buttons	No	3	3
Button Module 32 supported	No	No	Yes
Headset supported	No	Yes	Yes
2-way speakerphone	Yes	Yes	Yes
2-wired line interface	Yes	Yes	Yes
Call Control Protocol	DCP	DCP	DCP
Codecs	G711	G711	G711

About Avaya

Avaya is a leading, global provider of customer and team engagement solutions and services available in a variety of flexible on-premise and cloud deployment options. Avaya's fabric-based networking solutions help simplify and accelerate the deployment of business critical applications and services. For more information, please visit www.avaya.com.

Key Features	1403	1408	1416
Avaya Aura™ Communication Manager			
Alias on Communication Manager 5.2.1 and above	-	2410	2420
Native support on Communication Manager 6.0	-	Yes	Yes
Full access to Communication Manager call appearances and features	-	Yes	Yes
Line appearance/feature key buttons	-	8	16
Contacts and Call Log application	-	Yes	Yes
Avaya IP Office			
Native support on IP Office R6.0	Yes	Yes	Yes
Full access to IP Office call appearances and features	Yes	Yes	Yes
Line appearance/feature key buttons	3	8	16
Centralized Contacts and Call Log application	No	Yes	Yes
IP Office feature menu with status indication	No	Yes	Yes
Support of IP Office Hot Desking	Yes	Yes	Yes
Avaya Integral Enterprise			
Support with E07, IEE2 and above	-	Yes	Yes
Partner/feature/short dial key buttons	-	8	16

Learn More

With more than 100 years as a leader in communications, Avaya can help your company maximize productivity with the communications solutions specific to the needs of your workforce.

To learn more about the 1400 Series Digital Deskphones, contact your Avaya Account Manager, Avaya Authorized partner or visit avaya.com for white papers, case studies and other information showcasing Avaya solutions in action.



1408 Digital Deskphone



The Avaya 1408 Digital Deskphone is available in a global model. English language text on the faceplate has been removed. Contact your Avaya Account Manager or Avaya authorized partner for details.

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09/16 • LB4440-03



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AVAYA

IP Office™ Platform

A photograph of two women, one Black and one Asian, sitting at a desk and looking at a laptop. The woman on the left is wearing a red top and has curly hair. The woman on the right is wearing a yellow textured sweater and has long dark hair. They are in a bright office with large windows in the background. The text 'EXPERIENCE IS EVERYTHING' is overlaid at the bottom in large, white, 3D block letters.

**EXPERIENCE IS
EVERYTHING**



Communications software is moving from on-premise to the cloud, with hybrids bridging the gap and allowing owners to keep legacy equipment. Business decision makers are concerned with business outcomes of new technology solutions. And customer experience is critical: 89% of companies now expect to compete solely on the basis of customer experience, according to Gartner.¹

The solution is Avaya IP Office™. We've built on decades of contact center experience leadership, and our newest deployment moves with changing needs for small and midsize (and growing) businesses like yours all over the world. IP Office is easy to deploy or upgrade, use and manage, scales for one site or multiple offices, and features world-class customer engagement and effective team engagement solutions. The newest release features:



Streamlined Deployment

Fewer install steps, simpler client installs and more auto detection for a faster implementation.



Easier Management

Centralized licensing, extended diagnostics and proactive voice quality monitoring to keep the system up and running smoothly.



Resiliency and Security Improvements

Unique resilient architecture and built-in, always-on security critical for systems in the cloud.



Increased Capacity

Increase system capacity with a reduced footprint, and up to 50% less memory required to scale as you grow.



Rich User Experience

Extended Avaya client functionality, improved web collaboration experience and richer APIs to integrate with whatever solutions your business needs.



READ ON TO DISCOVER HOW IP OFFICE...



IMPROVES EMPLOYEE PRODUCTIVITY

- Keep employees instantly in touch with one single number
- Enable staff to work remotely with the same communications options as when they're in the office
- Allow employees to use any mobile or home phone number as an office phone extension
- Encourage working from home to prevent "presenteeism" — loss of productivity caused by employees who come to work sick, can't perform at their potential and pass along germs.



HELPS YOU ENGAGE WITH CUSTOMERS BETTER

- Calls get through quickly to the right person — IP Office has powerful skills-based routing options to get calls to the right person even if that person is remote.
- Go beyond voice by adding web chat, email and fax seamlessly.
- Get reporting tools to show you how well your business is supporting your customers.



SAVES ON COSTS

- IP Office has on average 25% lower Total Cost of Ownership (TCO) than comparable solutions, according to a recent Tolly Group report.²
- Handle more calls with fewer people on staff with self-service options for customers.
- Lower mobile phone and telecommuter long-distance charges by routing calls through your system.
- Rely on a built-in conferencing bridge to eliminate the need for expensive third-party conferencing systems.
- Take advantage of more flexible and lower cost IP-based voice network options.
- Moving to the cloud shifts from a CAPEX to OPEX expense model, outsources IT complexities and costs and provides a pay-per-use model for greater financial flexibility.
- Reduce TCO and stay current with the latest updates for the most scalable, cost-effective solution.



BOOSTS HIGHER PROFITABILITY

Modern unified communication connects customers and employees on the devices and methods they both want, anytime, anywhere.

When organizations successfully engage their customers and their employees, they experience a **240%** boost in performance-related business outcomes compared to an organization with neither engaged employees nor engaged customers³

I knew when I implemented the IP Office Platform, it could expand with us as our needs changed over the years. It has had no problem keeping up with the increased number of calls. The data is used to measure how well we serve the people who are calling us,” says Cesario. “We are very mindful of how we treat consumer calls, because at Radio Flyer, customer service is absolutely key to our brand.

— Tom Cesario, Senior Director of IT at Radio Flyer. [Read the full case study here.](#)

PICK THE SOLUTION THAT BEST FITS YOUR NEEDS

Single code base. Easily scales.	IP Office Select	For robust larger-scale team, mobile, and customer engagement with a highly resilient software-based solution
	Server Edition	For robust team, mobile, and customer engagement on a software-based solution
	Preferred Edition	For robust team, mobile, and customer engagement on a simple-to-deploy appliance
	Essential Edition	For essential team and mobile engagement on a simple-to-deploy appliance
	Basic Edition	For basic telephony on a simple-to-deploy appliance

Find out why more than 14 million people worldwide use the Avaya IP Office Platform. Call or email us today to set up a full demonstration of IP Office capabilities and features.

For more information, please visit us at: www.avaya.com/ip-office

References:

1. "Gartner Surveys Confirm Customer Experience Is the New Battlefield," 2014.
2. "Avaya IP Office Platform Total Cost of Ownership (TCO) vs. Cisco Systems & ShoreTel Unified Communications Platform," The Tolly Group, 2015.
3. "State of the American Workforce Report 2014", Gallup



AVAYA 1600 SERIES IP DESKPHONES

The Avaya 1600 Series IP Deskphones are a value-priced family of deskphones designed to meet basic communication needs in a low-cost package with the quality and reliability you expect from Avaya. The 1600 Series IP Deskphones are designed for the same user profiles as the top-of-the-line 9600 Series IP Deskphones, thus offering a feature-set and price-point alternative. By providing a range of endpoints covering the differing needs of users at all price points, Avaya makes it possible for companies to equip their workforce with deskphones that look great, sound better, enhance productivity, and turn communications into a competitive advantage. With similar industrial design and administration, the 1600 Series and 9600 Series may be deployed in mixed environments or on their own.

- IP Deskphones for the value-oriented customer.
- Straightforward, familiar access to the most common telephony features.
- Cost effective, competitive price point.
- The quality and reliability you expect from Avaya.

For businesses seeking an easy, cost-effective transition to IP Deskphones, Avaya presents the 1600 Series IP Deskphones. With **features and capabilities** generally not found in competitively-priced models, these phones offer an attractive upgrade from older systems or an addition to your existing Avaya phone solution portfolio.

1600 Series IP Deskphones combine traditional telephone features such as dual LED indicators and fixed feature buttons (e.g., conference, transfer, hold) with contemporary innovations such as softkeys, navigation wheel and a context-sensitive user interface (in select models). Also standard on the 1600 series: 2-way speakerphones, backlit displays and multi-line capabilities. These stylish deskphones are **a smart addition to any retail store, branch or corporate office.**

A Familiar, Functional Interface

The 1600 Series IP Deskphones combine the best of past and present. Fixed keys – familiar to any phone user – provide easy access to the most common features. Meanwhile, flexible softkeys provide contextual guidance and prompts for ease of use and efficiency.

Clear Sound, Clean Looks

The 1600 Series IP Deskphones offer clear, clean audio that will more than satisfy the most discerning users. All models come with an integrated 2-way speakerphone. The phone's streamlined industrial design reflects its function as a true business-class communications device.



1603-I IP Deskphone
1603SW-I IP Deskphone



1608-I IP Deskphone



1616-I IP Deskphone

Built-in Investment Protection

The 1600 Series IP Deskphones have been engineered to adapt to your company's growing needs. The external Gigabit Ethernet adaptor allows you to attach a PC that can function with a high-speed connection to applications on your network, while the 32-button expansion module for the 1616-I can be custom-programmed to fulfill a wide range of specific user needs.

Top Value for Your Communications Dollar

You expect top quality and reliability from Avaya and the 1600 Series IP Deskphones deliver by giving you a solidly built phone that can outlast competitors' low-cost phones – stretching your investment and lowering total cost of ownership. It's a cost-effective solution that delivers significant competitive advantages at its price point.

Protect Your Investments with SIP

SIP support on the 1603SW-I IP Deskphone extends your investments even further with enhanced manageability, serviceability, and integration with Avaya Aura™ Session Manager 6.0, Avaya Aura™ Communication Manager 6.0 and Avaya Midsize Business Template 5.2.1.

For Walkup users and Everyday users: the 1603-I and 1603SW-I IP Deskphones. The Avaya 1603-I and 1603SW-I IP Deskphones are designed

for the Walkup user and the Everyday user. They're ideal for locations such as common areas in offices, stockrooms, lobbies, or drop-in desks. Visitors – including customers – are examples of Walkup users who need a phone with a simple, familiar interface. It's also perfect for the Everyday phone users for whom a phone is not the one critical piece of their communication needs. For Avaya IP Softphone users on Communication Manager and Phone Manager application users on IP Office, this is the perfect desktop companion.

1603-I and 1603SW-I highlights:

- Supports 3 administrable feature buttons.
- Each button includes dual LED's (red, green) providing explicit status for the user.
- Includes fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute.
- 2-way speakerphone.
- 2 lines by 16 character display, backlit for easier viewing in all lighting conditions.
- Secondary Ethernet 10/100 port for a collocated laptop or PC available on the 1603SW-I.
- SIP Support on the 1603SW-I provides a low cost basic SIP phone option and integration with the Avaya Aura™ environment.

For Everyday users: the 1608-I. Everyday users typically rely on several forms of communication including voice and email – and while they require a quality telephone, their telephone use is relatively light or straight-forward in nature. Cubicle workers and sales staff within a retail store are examples of Everyday users for whom the 1608 delivers a productivity-enhancing telephone.

1608-I highlights:

- Supports 8 administrable feature buttons.
- Each button includes dual LED's (red, green) providing explicit status for the user.
- Includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold, mute.
- Includes high quality, 2-way speakerphone.
- Supports a broad portfolio of Avaya wired and wireless headsets through its integrated headset jack.
- 100 number capacity contacts and call log applications that can enhance productivity and personalization.
- Context sensitive user interface along with 3 softkeys and a 4-way navigation cluster – ideal for scrolling through the local contacts list or call logs.
- The 3 line by 24 character display is backlit for easier viewing in all lighting conditions.

For Navigators: the 1616-I. The Avaya 1616-I IP Deskphone is designed for the Navigator type user. Receptionists, assistants, and managers are examples of Navigator users – people who answer incoming calls, transfer customers to different departments or extensions, and monitor several line appearances throughout atypical day. For the Navigator user, the 1616-I provides the most 1-touch line/feature/speed-dial buttons without the need to scroll through on-screen lists.



1616-I highlights:

- The Avaya 1616-I IP Deskphone supports 16 administrable feature buttons on the phone itself – and a 32-button expansion model provides access to a total of 48 feature keys or speed dial buttons.
- Each of the buttons features a dual LED (red, green) providing explicit status for the user.
- For a familiar look and feel, the 1616-I includes several fixed feature keys for common telephone tasks including conference, transfer, drop, hold and mute.
- In addition, the 1616-I includes a high quality 2-way speakerphone, and supports a broad portfolio of Avaya wired and wireless headsets through its integrated headset jack.
- Context sensitive user interface along with 3 softkeys and a 4-way navigation cluster – ideal for scrolling through the local contacts list or call logs.
- The viewing angle of the display on the 1616-I is adjustable and measures 4 lines by 24 characters.
- Additional caller related information is displayed with active appearances for easier call handling.
- The display is backlit for easier viewing in all lighting conditions.



1616-I IP Deskphone

Learn More

To learn more and to obtain additional information such as white papers and case studies about the **Avaya 1600 Series IP Deskphones** please contact your Avaya Account Manager or Authorized Partner or visit us at **www.avaya.com**



The 1616 IP Deskphone is available in a global model. English language text on the faceplate has been removed. Contact your Avaya Account Manager or Avaya authorized partner for details.

About Avaya

Avaya is a leading, global provider of customer and team engagement solutions and services available in a variety of flexible on-premise and cloud deployment options. Avaya's fabric-based networking solutions help simplify and accelerate the deployment of business critical applications and services. For more information, please visit www.avaya.com.

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09/16 • LB3472-08



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QUESTIONS AND ANSWERS

Q. I am over age 65; will the election increase the ad valorem taxes on my residence homestead?

A. No. The ad valorem taxes levied by the City of Windcrest on the residence homestead for homeowners over age 65 are frozen.

Q. Can I still register to vote?

A. You can pick up a voter registration card at the post office or register online at www.votetexas.gov. Voter registration cards must be sent 30 days prior to the election.

Q. If the bond passes, when will the projects begin?

A. If the citizens of Windcrest vote in favor of the propositions on November 6th, the City will likely sell the bonds in early 2019. Once the Bonds are sold, we would estimate that design and construction would begin within 60 days.

Prepared by City of Windcrest

City of Windcrest, Texas
8601 Midcrown
Windcrest, Texas 78239



PROPOSITION A \$7,400,000 STREET IMPROVEMENT BOND ELECTION

PROPOSITION B \$2,000,000 FIRE EQUIPMENT BOND ELECTION

PLEASE VOTE

NOVEMBER 6, 2018

This fact sheet is designed to provide information that citizens of the City of Windcrest, Texas may wish to consider before making the important decisions concerning this election. For further information, please call (210) 655-0022.

Esta informacion es disponible en espanol en la oficina de Windcrest City Secretary Windcrest City Hall, 8601 Midcrown, Windcrest, Texas (210) 650-022.

INFORMATION ABOUT THE ELECTION

1. How will Proposition A read?

“THE ISSUANCE OF \$7,400,000 OF BONDS BY THE CITY OF WINDCREST, TEXAS FOR THE PURPOSE OF CONSTRUCTING AND IMPROVING STREETS, SIDEWALKS, AND RELATED DRAINAGE IMPROVEMENTS IN THE CITY, INCLUDING BUT NOT LIMITED TO MIDCROWN DRIVE, CRESTWAY DRIVE AND EAGLECREST BOULEVARD, AND LEVYING THE TAX IN PAYMENT THEREOF”

2. How will Proposition B read?

“THE ISSUANCE OF \$2,000,000 OF BONDS BY THE CITY OF WINDCREST, TEXAS FOR THE PURPOSE OF ACQUIRING FIRE TRUCKS AND CAPITAL EQUIPMENT FOR THE FIRE DEPARTMENT, AND LEVYING THE TAX IN PAYMENT THEREOF”

3. Who may vote in the election?

Any resident of the City of Windcrest holding a valid voter’s registration certificate dated at least 30 days prior to the November 6, 2018 election.

4. When and where will the election be held?

Election Day: The election will be held on Tues., November 6, 2018, from 7:00 am to 7:00 pm. On Election Day, a voter must vote at the polling place designated for the voter’s precinct. The following is the Election Day polling location for City of Windcrest residents.

Windcrest Takas Park Civic Center,
9310 Jim Seal Drive,
Windcrest, TX

Early Voting: Will be held beginning Monday, October 22nd and continuing through Friday, November 2nd on the dates and times as listed below:

Monday, October 22 – Friday, October 26
8:00 am – 6:00 pm

Saturday, October 27
8:00 am – 8:00 pm

Sunday, October 28
12:00 pm – 6:00

Monday, October 29 – Friday November 2
8:00 am – 8:00 pm

In Windcrest-Early Voting Location: Windcrest Takas Park Civic Center, 9310 Jim Seal Drive.

Bexar County Primary Early Voting Location: Bexar County Election Department, 1103 S. Frio.

Additionally, citizens may vote at all the Bexar County designated early voting sites. For a complete list of early voting locations please visit www.Bexar.org/1568/elections-department.

ABOUT PROP. A

Proposition A in the amount of \$7,400,000 is primarily for improvements to Midcrown Drive, Crestway Drive and Eaglecrest Boulevard. Funds will be used to improve streets, related sidewalks and drainage.

Estimated Cost of Prop A.

1. Proposition A is estimated to have a debt tax rate impact of approximately 8.50 cents per \$100 Assessed Valuation.

2. A tax rate increase of 8.50 cents per \$100 valuation would affect property owners as follows:

Estimated Homestead Residences Impact

Taxable Value	Tax Impact	Annual Impact	Monthly Impact
\$200,000	\$0.0850	\$169.91	\$14.16
250,000	0.0850	212.39	17.70
300,000	0.0850	254.87	21.24

ABOUT PROP. B

Proposition B is for the purchase and acquisition of fire trucks and other equipment in the amount of \$2,000,000 to provide EMS, firefighting and other public safety services throughout the City of Windcrest.

Estimated Cost of Prop B.

1. Proposition B is estimated to have a debt tax rate impact of approximately 2.88 cents per \$100 Assessed Valuation.

2. A tax rate increase of 2.88 cents per \$100 valuation would affect property owners as follows:

Estimated Homestead Residences Impact

Taxable Value	Tax Impact	Annual Impact	Monthly Impact
\$200,000	\$0.0288	\$57.59	\$4.80
250,000	0.0288	71.99	6.00
300,000	0.0288	86.39	7.20